



PAINT REPAIR POLICY

(Effective February 9, 2024)

- Tiffin does not honor any paint quotes or estimates written by any third-party entity, paint inspector, or repair facility.
- Any and all requests for paint repairs will be at Tiffin's discretion. Minor blemishes, flakes, or specks are not considered warrantable defects and are a part of the paint process during manufacturing. Warrantable defects include but are not limited to stress cracks, large paint runs, significant overspray, missing paint, and discoloration.
- All paint concerns will be inspected by a Tiffin technician AND the customer. Tiffin reserves the right to approve repair of the request.
- If it is found that the paint concerns are due to the use of certain cleaners by the customer that resulted in fading, fish eyes, discoloration, etc., these concerns will be repaired by Tiffin, at their discretion, and at the customer's expense.
- Customers should not tape their RVs or allow them to be taped by inspection services. Delays in the process can lead to damage from the tape. A minimum of \$500 cleaning fee will be assessed for all tape removal placed by the customer. This applies to exterior and interior taping.

(For a full and complete understanding of what is and is not covered under warranty please refer to your limited warranty booklet.)

TSCRП rev 2.9.2024