



CUSTOMER PAY REPAIR POLICY

(Effective February 9, 2024)

- Damage due to accidents will not be repaired if the RV is more than one (1) year from the original date of purchase, unless approved by the service manager. This exclusion does not apply to incidental damage (i.e. door dings, etc.)
- The Service Center will not do paint repairs of any kind on a RV more than four (4) years from the date of original purchase.
- The Service Center will not perform repairs of any kind on a RV more than ten (10) years from the date of original purchase.
- If repairs are being done through an extended service contract provider, all approvals for such repairs will be the responsibility of the customer to obtain directly from their provider. Payment of claim repairs is the responsibility of the customer and we will not accept insurance company checks for repairs. Tiffin will expect payment upon completion of the repairs from the customer directly.

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