



## CUSTOMER DROPOFF POLICY

(Effective February 9, 2024)

- You must pick up your RV within 7 calendar days of being notified your RV is ready for pick up to avoid storage charges.
- You will be contacted and provided a copy of your service order (via email) for review when your RV is ready for pick up. Payment must be made over the phone prior to picking up your RV.
- After day 7 of being notified you will begin accruing storage charges of \$25 per day for all days your RV has been complete and is on the Tiffin property. These charges are retroactive from the date of notification.
- Your RV will be winterized and you will be charged for the winterization fee (current market rate) during the months of October thru March.
- Tiffin does NOT allow work from outside vendors or companies on a RV until it is checked out and off Tiffin property.

TSCRП rev 2.9.2024