

# Zephyr Owner's Manual

**Tiffin Motorhomes, Inc.** 

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© Tiffin Motorhomes, Inc. 105 2<sup>nd</sup> Street NW, Red Bay, AL 35582 U.S.A. Telephone 256.356.8661 • Facsimile 256.356.8219 E-Mail: info@tiffinmotorhomes.com

#### **DISCLAIMER**

Many of the features and appliances described in this manual may or may not be reflected in the actual motor home purchased, depending on the options and models selected by the motor-home owner. All items, materials, instructions, and guidance described in this manual are as accurate as possible at the time of printing. However, because of Tiffin Motorhomes' ongoing and dedicated commitment to excellence, improvement of Tiffin's motor homes is a continuing process. Consequently, Tiffin Motorhomes reserves the right to make substitutions and improvements in its makes and models of motor homes without prior notification. Substitutions of comparable or better materials, finishes, appliances, instrumentation, and instruction may be made at any time it is deemed prudent to provide the customer with the best possible motor home meeting the customer's requirements.

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# **Table of Contents**

Chapter 1		Fire Safety 2-5		
		Fire Extinguisher 2-		
<b>General Information</b>		Smoke Detector 2-1		
		Emergency Exit Window	2-10	
Delivery	1-2	Parking Procedures	2-10	
Dealer Responsibilities	1-2	Towing Hitch	2-11	
Customer Responsibilities	1-2			
Tiffin Motorhomes Limited Warranty	1-3			
Major Equipment Manufacturers 1-		Chapter 3		
Warranty Service	1-5			
Owner's Information Package	1-5	Heating & Air Conditioning		
Customer Relations	1-6			
Specification Labels	1-6	Heating System	3-2	
Weighing Procedures for the Zephyr	1-7	Air-Conditioning System	3-5	
Weight Distribution of the Motor Home	1-8	Thermostatic Controls	3-5	
		Liquid Propane (LP) Tank	3-6	
		LP Tank Filling Practices	3-7	
Chanter 2		LP Gas Regulator	3-7	
Chapter 2		LP Gas Detector	3-8	
Driving & Safety Instruction	ıs			
Safety Considerations	2-2	Chapter 4		
General Warning	2-2			
Prior to Departure	2-3	Major Appliances & Accessories		
Driving	2-4			
Fuels for the Motor Home	2-5	Refrigerator	4-2	
Liquid Propane (LP) Gas System	2-6	Microwave/Convection Range	4-3	
LP Gas Regulator	2-7	Air Filtration Fan	4-4	
LP Distribution System	2-8	Cook Top and (Optional) Oven	4-4	
Recommended Precautionary Practices	2-8	TELEVISION SYSTEM OPERATION	4-6	

#### ZEPHYR OWNER'S MANUAL

Television Antenna	4-6	Chapter 7	
Television Satellite Control System	4-7		
Television Sets	<i>4</i> -8	Electrical Features	
Audio-Video Control Console	4-8	General Information	7-2
AM   FM   CD Stereo System	<b>4</b> -9	Circuit-Breaker Boxes	7-3
Home Theater System	<i>4</i> -9	Auxiliary Start Switch	7-4
Cable & Telephone Jack	4-10	Battery Inspection and Care	7-4
Dishwasher (Optional)	4-10	Battery Disconnect Panel 7	
Pressure-Relief Valve	4-11	120-Volt AC (120 VAC) Receptacles	7-7
CB Radio System Antenna Connection	4-11	12-Volt DC (12 VDC) Receptacles 7	
Rear-View Camera Monitor System	4-12	Ground-Fault-Circuit Interrupt (GFCI)	7-8
Side-Mount Camera	4-12	ICC Switch	7-9
Washer   Dryer (Optional)	4-13	Inverter / Charger	7-9
Carbon Monoxide Detector	4-13	Electrical Generator	7-10
		Energy Management System	7-10
		Automatic Transfer Switch	7-11
Chantar E		Surge Guard	7-12
Chapter 5		Resettable Circuit Breakers	7-12
Cabinets & Furniture		Fuse Blocks	7-13 7-13
		Seven-Pin Towing Connector	7-14
Cabinets	5-2	<u>-</u>	
Furniture	5-3		
Bedroom Area	5-5	Chapter 8	
Chamtau C		Slide-Out Features	
Chapter 6		SLIDE-OUT OVERVIEW	8-2
Structural Features		General Considerations	8-2
			8-2
		Operating Precautions	
Chassis Features	6-2	Extending the Slide-Out Room	8-3
Alignment	6-2	Retracting the Slide-Out Room	8-3
		Manual Operation: Slide-Out Room	8-4

#### ZEPHYR OWNER'S MANUAL

Chapter 9		Water Filter	11-6	
Estados Footosos		Water Heater Bypass System  Freshwater Lines	11-7 11-7	
Exterior Features		WASTEWATER SYSTEMS	11-7	
Towing Hitch	9-2	General Information	11-8	
Exterior Sides	9-2	Toilet	11-8	
Security Lights	9-2	P-Traps	11-9	
Roof & Ladder	9-2	Black-Water Holding Tank	11-9	
Hydraulic-Leveling Jacks	9-3	Gray-Water Holding Tank	11-10	
HWH Leveling Control System	9-4	Wastewater Disposal	11-10	
Electric Steps	9-5	Sewer Connection and Camping	11-11	
Mirrors	9-7	No-Fuss Flush	11-11	
		Exterior Shower	11-12	
Chapter 10				
Interior Features		Chapter 12		
interior reduces		Construction Feature	es	
Bedspread	10-2			
Flooring	10-2	Construction Notes	12-2	
Ceiling	10-2	Typical Floor Plan	12-2	
Window Treatments	10-3	, <b>, , , , , , , , , , , , , , , , , , </b>		
Chapter 11		Chapter 13		
Plumbing & Bath Featur	es	Windows, Awnings, Ver	ıts &	
		Doors		
FRESHWATER SYSTEM	11-2	Windows	13-2	
Monitor Panel	11-2	Awnings	13-2	
Kitchen Sink	11-2	Vents	13-4	
Bath, Sink, Shower & Accessories	11-3	Doors	13-4	
Water Pump	11-3	Keyless Lock	13-5	
City Water Connection	11-4			
Filling the Freshwater Tank	11-5			
Sanitizing	11-5			

#### Chapter 14 Chapter 15 Maintenance & Data Charts Routine Maintenance **EXTERIOR CARE** 14-2 Motor Home Owner's Data Sheet 15-2 Washing 14-2 Motor Home Maintenance Record 15-3 Waxing 14-3 Seals 14-3 **Proper Sealants for Application** 14-4 Striping and Decals 14-4 **ALCOA Aluminum Wheel Care** 14-5 **Roof Care and Maintenance** 14-5 Tire Pressure 14-6 INTERIOR CARE 14-10 Carpet 14-10 Fabrics 14-11 Walls and Ceiling 14-12 Dashboard 14-12 14-12 **Woodwork and Floors** 14-13 Countertops 14-14 Accessories **Detectors** 14-14 14-15 Condensation **ROUTINE MAINTENANCE SCHEDULES 14-15** 14-16 Monthly **Every Three Months** 14-16 14-16 **Every Six Months** Annually 14-17 Winterizing 14-17

14-20

**De-Winterizing** 



#### TIFFIN MOTORHOMES: "WHEREVER YOU GO, WE GO"

#### **Delivery**

Throughout the entire manufacturing process your Tiffin motor home has been regularly inspected by our qualified personnel to assure you of the finest product of the highest quality, <u>without exception</u>. However, the final inspection at our factory is not to be the last one. The pre-delivery inspection and system check that your dealer performs are the final inspections done to your particular motor home prior to your actually receiving your new Zephyr motor home. Your dealer is also available to assist you in understanding the warranties and completing the necessary forms to activate the warranties for the various appliances and accessories installed in your motor home.

#### **Dealer Responsibilities**

- 1. A pre-delivery inspection and systems check is performed to assure a thorough inspection of the motor home and to assure the proper operation of all factory-installed components.
- 2. A customer walk-through is performed to familiarize the new customer with the motor home, its systems and components, and their proper and safe operation.
- 3. Delivery of the Owner's Information Package which contains warranty cards and registrations for the vehicle and all factory-installed components from other vendors and suppliers to Tiffin Motorhomes. The detailed operation instructions and maintenance instructions on these components are also included in this package.
- 4. Assisting the customer in **completing the registration forms** to avoid loss of warranty coverage. The dealer should review the limited-warranty provisions with the customer to stress the importance of completing the warranty cards and registration forms for the components in the motor home to enable the manufacturers to receive them within the prescribed time limits.
- 5. Providing the customer with information regarding warranty and non-warranty work on the vehicle and its separately warranted components.

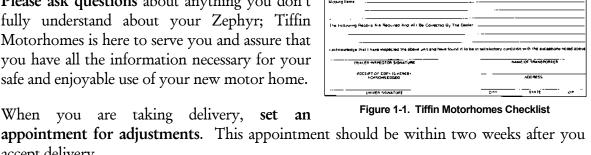
### **Customer Responsibilities**

The customer is responsible for regular and proper maintenance of the motor home. Properly maintaining your motor home will prevent conditions arising from neglect that are not covered by your Tiffin Motorhomes limited warranty. The maintenance guidelines in this manual and any other, applicable manual(s) should be followed. It is your responsibility and obligation to return the vehicle to an authorized dealer for repairs and service.

To assist you in avoiding problems with your motor home, it is recommended that you do the following:

- 1. Read the warranty. Go over it thoroughly with your dealer to make sure you understand all the terms and conditions of the warranty.
- 2. Inspect the motor home; do not accept delivery until after you have gone through the
  - motor home with the authorized Tiffin Motorhomes dealer. Ask questions about anything unfamiliar to you. Tiffin Motorhomes has provided a detailed checklist to be used during retail delivery. Be sure to review and check each item on that list and make sure that the Tiffin Motorhomes dealership does the same. Do not sign the checklist (Figure 1-1) until you have done this completely. NOTE: variations may exist between the sales literature and the actual specifics of your particular Zephyr in the areas of measurements, weights, or Ask the dealer to define all the differences, as desired or required.
- 3. Please ask questions about anything you don't fully understand about your Zephyr; Tiffin Motorhomes is here to serve you and assure that you have all the information necessary for your safe and enjoyable use of your new motor home.

4.



Tiffin Motorhomes, Inc.

- accept delivery.
- 5. You are responsible for and expected to use your Zephyr in a responsible, safe manner. Please take the time to familiarize yourself with the proper operation of the motor home and all its features before you attempt to use your motor home.

# Tiffin Motorhomes Limited Warranty

The Tiffin Motorhomes limited warranty was provided to you by your authorized Tiffin Motorhomes dealer during the pre-delivery inspection. When you inquire about your Tiffin Motorhomes warranty, please refer to this document. Should you need or desire an additional copy or other information, please contact:

#### **Tiffin Motorhomes, Incorporated**

#### 105 2<sup>nd</sup> Street NW

Red Bay, AL 35582 U.S.A.

Telephone: (256) 356-8661; Facsimile: (256) 356-8219

E-Mail: info@tiffinmotorhomes.com

Tiffin Motorhomes will be pleased to send you an additional copy or any other information requested, as may be warranted.

# Major Equipment Manufacturers

The following list is a compilation of the vendors and suppliers of the major subsystems and components of your Zephyr. This list is provided for your convenience and is not meant as a complete substitution of the literature and accompanying "how to contact us" information supplied by those vendors and suppliers in your Owner's Information Package [see below for particulars]. Where appropriate, web-site information is provided for computer users.

•	Atwoo	od Mobile Products	(800) 646-8557	www.atwoodmobile.com
	0	CO Alarm	(800) 880-6788	www.atwoodmobile.com
	0	LP Gas Detector	(815) 877-5700	www.atwoodmobile.com
	0	LP Gas Water Heater	(815) 877-5700	www.atwoodmobile.com
•	Denso	Corporation	(248) 350-7500	www.globaldenso.com
•	Flexste	eel Industries	(319) 556-7730	www.flexsteel.com
•	Heart	Interface	(800) 446-6180	www.heartinterface.com
•	HWH	Corporation	(800) 321-3494	www.hwhcorp.com
•	Kwike	e	(541) 942-3888	www.kwikee.com
•	Norco	ld, Inc.	(800) 543-1219	www.norcold.com
•	Onan	Corporation	(612) 574-5944	www.onanindiana.com
•	Panaso	onic Corporation	(800) 211-7262	www.panasonic.com
•	Power	Gear	(800) 334-4712	www.powergear.com

RV Products (Coleman A/C) (316) 832-3400 www.airxcel.com

Sharp Corporation (800) 237-4277 www.sharp-usa.com

Suburban Manufacturing Co. (423) 775-2131 www.suburbanmanufacturing.com

The Dometic Corporation (219) 294-2017 www.dometic.com

For those wishing more information (e.g., locations of authorized subsidiaries), the following web site, www.rvamerica.com/data/s\_alist.htm, should be helpful. This site provides complete, alphabetic listings of all suppliers and vendors for all contemporary recreational vehicles and motor homes.

#### **Warranty Service**

If any warranty service may be required, that service needs to be completed during the warranty period (general warranty: 12 months or 12,000 miles). Tiffin Motorhomes warrants its unitized construction for 10 years and its laminations for 5 years. Any service work performed after the expiration of the Tiffin Motorhomes warranties WILL NOT be covered by those warranties.

Exceptions may be made, on an individual basis, to this deadline on account of the unavailability of parts and/or service appointment time where work is to be performed. However, don't rely on the possibility of an exception; please schedule any desired in-warranty work before your warranty expires.

# **Owner's Information Package**



Figure 1-2. Owner's Information Package

The Owner's Information Package (Figure 1-2) includes valuable documents about your Zephyr and its components and systems. The Tiffin Motorhomes Zephyr Owner's Manual does not cover every possible detail of equipment-standard and/or optional-installed on or in your By consulting the booklets and instruction manuals included in the Owner's Information Package, you will learn how to operate, maintain, and troubleshoot these items safely and effectively.

> As with all valuable documentation, please keep them in a safe, secure place for your later use and consultation. When you complete and mail to the respective manufacturer(s) any warranty/guaranty registration card(s), make a photocopy of both

sides of each card prior to mailing and keep the photocopy in your permanent records for your Zephyr Motor Home.

#### **Customer Relations**

If you wish to schedule maintenance or service or wish to order parts, you should notify your local authorized Tiffin Motorhomes Dealership to set up an appointment. If you are unsure of the location of your nearest, authorized Tiffin Motorhomes Dealership; please access the Tiffin Motorhomes website at <a href="https://www.tiffinmotorhomes.com">www.tiffinmotorhomes.com</a> and then click on the "find a dealer" button, then click on the appropriate section of the United States nearest your location, then select the closest dealer by clicking on that dealer's number—the dealer's name, address, and telephone number will then be displayed for your use. For "after-market" purchase of RV supplies and accessories to enable the owner to personalize one's RV, there are several vendors who can readily assist—one such being Camper's Choice [catalog available via phone: (800) 833-6713 or website: <a href="https://www.camperschoice.com">www.camperschoice.com</a>].

#### **Specification Labels**

There are two main numbers used to identify your Zephyr. The Vehicle Identification Number (VIN) is the legal identification of the completed vehicle. The VIN is the number used by the state for vehicle identification and registration. Additionally, there is a Tiffin Motorhomes identification number. The Tiffin number is needed when you plan to make



Figure 1-3. Specification Label

an appointment for service or ordering parts through your Tiffin Motorhomes Dealership or Service Center. This number can be found on the side of the dashboard. A typical sample of this identification label is shown in Figure 1-3.

Another label affixed to your Zephyr is the Recreational Vehicle Industrial Association (RVIA) Weight Label (Figure 1-4) which is a required label for your vehicle. Tiffin Motorhomes, a manufacturer-member of RVIA, has the obligation to disclose the following information, at minimum, to the purchaser of the motor home:

- An indication of the contents of the RVIA weight label affixed to the motor home.
- A concise explanation of the following items:
  - Vehicle Weight (VW) distribution.
  - o Proper weighing techniques to be used to weigh the vehicle.
  - o Specific definitions for the following terminology:
    - Gross Vehicle-Weight Rating (GVWR) This is the maximum permissible weight of

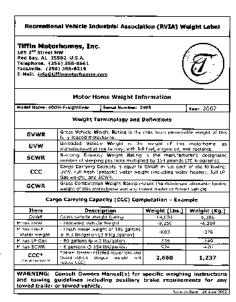


Figure 1-4. RVIA Weight Label

the motor home when it is fully loaded.

- Unloaded Vehicle Weight (UVW) This is the weight of the motor home, as built at the factory, with full fuel, engine oil, and coolants. The UVW does not include cargo, fresh water, LP gas, or any dealer-installed accessories.
- Cargo-Carrying Capacity (CCC) This is the maximum weight of all occupants including the driver, personal belongings, food, fresh water, waste water, LP gas, tools, tongue weight of towed vehicle [if any], dealer-installed accessories, and the like. The CCC is equal to or less than the GVWR minus the UVW.
- Gross Combination-Weight Rating (GCWR) This is the value specified by the chassis manufacturer as the maximum allowable loaded weight of the motor home with a towed trailer and/or vehicle [if any].
- Sleeping-Capacity Weight Rating (SCWR) This is the maximum weight capacity of the combined number of persons (i.e., number of people multiplied by 154 pounds per person) permitted to sleep within the vehicle.
- Gross Axle-Weight Rating (GAWR) This is the maximum allowable weight for a single-axle system, as measured at the tire-ground interfaces. The GAWR considers the weakest link in the tire, wheel, brakes, hubs, axle, springs, and attaching parts. To illustrate, if the axle is rated at 15,000 pounds and the tires are rated at 3,200 pounds each as a dual installation; then the maximum GAWR would be 12,800 pounds for a four-tire vehicle.
- Towing Guidelines Specific weighing instructions and guidelines are furnished in the Owner's Manual (see below for a general overview and also in Chapter 2 for more specific details).

# Weighing Procedures for the Zephyr

To weigh the motor home properly, the motor home should be level when the weighing process is performed. Your Zephyr motor home has been designed and built in compliance with the recommended limits of the major-component/system suppliers to provide a realistic CCC. However, it is up to the final user to provide even distribution of the loads brought into the motor home to prevent uneven loading. Once the motor home is loaded, it can be taken to any drive-on scales or individual-wheel scales to determine that the final weight is within specified limits for the motor home. The procedure which can be used is as follows:

First, drive the motor home onto the scales so that all wheels are on the scales; this provides the gross vehicle weight (GVW) of the motor home and can be recorded as such. The GVW should not exceed the GVWR specified for the motor home. Second, drive the motor home so that the front wheels are off the scales and only the rear wheels remain on the scales; this provides the total weight of the motor

home, save for the front axle. This weight should not exceed the total rating of the axles remaining on the scales. The front axle weight is determined by subtracting the weight from the GVW that was obtained in the first step which was performed earlier. The result should not exceed the listed front-axle weight rating. For a more thorough weighing of the motor home, Chapter 14 contains more specific axle-weight determinations.

#### Weight Distribution Throughout the Motor Home

To assure the maximum stability of the motor home under static (i.e., parked) and dynamic (i.e., moving) conditions, the distribution of the items to be carried and stored within the motor home and in the storage bays underneath the motor home should be performed in such a manner to strive for reasonably even side-to-side and front-to-rear dispersion of the entire weight of both the stored items and also the driver and expected passenger(s) during transit. This process will assure that the motor home is not "lop-sided" in weight distribution (i.e., all the stored weight on one side and/or mainly towards the front or the rear)—keeping a center of mass of the motor home essentially centered on a front-to-rear and side-to-side basis will also provide better control of the motor home when it is in motion.

Chapter 2

# **Driving & Safety Instructions**

# **Safety Considerations**

Prior to using your motor home, especially for the first time or after a long period of non-use, please read thoroughly all the instructions in both the Owner's Manual and the chassis-manufacturer's manual before attempting to operate your motor home. There are several safety considerations which you should realize and follow while your Zephyr is in motion. These safety considerations, as well as others meant to preclude any damage to the motor home, are listed in this chapter. Besides the driver, it would be helpful for the passengers to be familiar with these safety considerations and precautions, too.

# Warning

Before your motor home is to be operated, be sure that you have read the entire Owner's Manual and that you fully understand the equipment on your motor home and how to use that equipment safely.

#### **General Warning**

# **Warning**

Any portable, fuel-burning (e.g., charcoal, propane, butane, wood) equipment must not be used inside the motor home. Any use of such equipment inside the motor home may readily cause fires and/or asphyxiation by carbon-monoxide poisoning. Further, such unauthorized use would probably invalidate your motor-home insurance policy.

In general, there are several "common-sense" safety precautions that should be taken every time the motor home is to be used on the road; these precautions include:

- Only seats with seat belts should be used while the motor home is in motion; those seat belts should be worn by all people (driver, passengers) in the motor home at that time.
- While the motor home is moving, lock all seats in the forward-facing position to provide maximum safety for the users.
- While the motor home is moving, no one inside should ever stand or kneel on seats (e.g., young children).

- In the majority of states, it is the law that seat belts must be used (fastened snugly about the chest and hip areas), anytime the motor home is in motion, to provide desired protection in the event of a crash.
- Any fire extinguisher(s) should be inspected on a monthly basis to assure that each extinguisher is properly charged and ready for operation.
- Any smoke and/or carbon-monoxide (CO) alarm(s) should be regularly inspected and tested. If being used for the first time, the smoke and/or CO alarm should be properly activated and fresh batteries installed before the motor home is placed into service. Prior to any trip, the smoke and/or CO alarm(s) should be manually tested to assure their correct operation. Immediately replace any defective components (e.g., weak batteries). Never sleep in a motor home not having functional smoke and/or CO alarm(s). Should an alarm or detector fail when in transit, a suitable replacement can be purchased at most hardware stores, superstores, or drug stores.
- While the motor home is moving, the sleeping facilities are not to be used.
- In the event of an emergency, be sure that everyone in the motor home is familiar with all escape exits (doors, escape window). Do not use the emergency window as a routine exit; this is strictly to be used for emergency purposes only. When the motor home is parked, be sure that the emergency exits are not inadvertently blocked.

#### **Prior to Departure**

For your continued safety and convenience, the following is a representative "check list" designed to assure your safety while driving:

- Clean all windows, mirrors, and light lenses (front, back, side) to assure that you can "see" and "be seen." Reposition any mirrors or other fixtures to provide an unobstructed view (front, sides, and back) from the driver's seat (see Chapter 9 for details). When another driver takes over, reposition the mirrors and other fixtures for that driver.
- Remove or secure all loose exterior fixtures (e.g., awnings, flags, antennas, portable lights) to keep them from falling from the motor home when the motor home is in motion.
- Make a "walk-around" visual inspection of the motor home to note any irregularities (e.g., loose trim) or problems (e.g., under/overinflated tires; abrasions or nicks on the tires); correct noted problems accordingly.
- Check all exterior storage-compartment and generator-compartment doors to make sure that they are properly latched and locked. If need be, check inside all exterior

compartments to make sure that all cargo and equipment are properly secured so that they won't work loose and become hazards during sudden starts and stops.

- Check tires for proper inflation (i.e., cold inflation pressure: 100 psig or so); if the motor home has not been used, make sure that the "cold inflation" pressure is maintained. If the motor home has very recently been used, make sure that the "hot inflation" pressure (see the tire-manufacturer's literature to determine appropriate "hot inflation" pressure) is maintained. All tire pressures should be within 1-2 pounds (psig) of each other, unless weight loading dictates otherwise (see Chapter 14, Section 14-5).
- Examine wheel lug nuts to assure their proper tightness. If any lug nuts were found to be loose, first check the fit of the wheel to the hub to make sure that the wheel is not mismounted which would produce a "wobbly" wheel when the motor home is in motion, then tighten the lug nuts.
- Check all fluid levels (e.g., engine oil, transmission fluid, coolant, power-steering fluid, brake fluid, battery fluid [if applicable], windshield-washer solvent) to assure correct levels are maintained. Fill any low reservoirs, as needed.
- DO NOT SUBSTITUTE any other fluids for specified oils, transmission fluid, brake fluid, or other hydraulic fluids—in most instances, substitutions are not acceptable and may void warranties.
- Prior to starting the motor-home engine, make sure that all lines (e.g., water, sewer) and electrical-power cords are disconnected and properly stowed.
- Assure that the leveling jacks are in the "travel" position.
- After entering the motor home, make sure that the electrically-actuated, retractable step has properly operated to retract the step fully before starting the engine of the motor home.

#### **Driving**

Various adjustments need to be made to assure the driver's comfort and the safety of the motor home before starting and moving the motor home; these include:

• The driver should adjust the driver's seat, the tilt steering, the exterior rear-view mirrors, and the instrumentation panel (Figure 2-1) lighting (if night-time) for the driver's comfort and safety. This is especially important for first-time use so



Figure 2-1. Driver's Instrumentation Panel

that the driver may become accustomed to the "feel" of the motor home and know where the various adjustments are located "before the fact"; not after some need arises while the motor home is in service.

- The driver should be familiar with all gauges, instruments, switches, and indicators on the instrument panel prior to driving. Should the driver encounter any "unknowns" on the panel, they should be investigated (via the Owner's Manual or Owner's Information Package) prior to departure so that the driver fully understands these items and their functions.
- One should never adopt a "learn as you go" philosophy, as there are too many controls and switches to be understood before the motor home is actually used. Please take the time to become thoroughly familiar with the entire instrument panel prior to using the motor home on the road.
- Do not operate the cruise-control function during any extreme weather situations (e.g., snow, ice, sleet, heavy rain) or when road conditions are hazardous (icy, snowy, winding roads, city traffic) or when a constant speed of the motor home is not possible or if traffic conditions don't warrant such.
- Avoid driving the motor home through any standing water. If deep enough, such water can wet the brake pads and cause fading of the brakes (i.e., loss of braking power) and lead to excessive sliding or pulling to one side or another.
- If one has driven through standing water, at the first opportunity safely to do so, check the braking action. If braking has degraded, lightly apply the brakes to allow the brake pads to dry—don't use the motor home when the braking function is significantly reduced.
- Know the limits of operation of the motor home. Don't try to achieve excessive speeds, climb overly steep hills, traverse overly long grades, attempt to use the motor home as an "off-the-road" (OTR) motor home, rapidly switch lanes, or rapidly accelerate or decelerate the motor home. When in doubt about the handling characteristics of the motor home, consult your chassis manual for information.

#### Fuels for the Motor home

Your motor home is designed to have several types of petroleum-derived fuels used in the routine operation of the motor home—these require prudent and safe handling to assure safety of the motor home and its occupants; namely:

 Anytime the motor fuel (i.e., diesel fuel, see Figure 2-2) or the LP tank (see Figure 2-3) is to be filled, the motor home engine is to be turned "off," all pilot lights must be extinguished, and appliances turned "off."



Figure 2-2. Fuel Tank Fill Door

• Further, during any filling operation or connecting/disconnecting of any LP tanks, a NO SMOKING policy should always be observed. In a similar manner, any other comparable devices of the motor-home users (e.g., butane camp-lights, propane lights and grills) should be treated in a similar manner to assure the safety of all concerned.

# **Warning**

Liquid propane (LP) gas containers, gasoline, or other flammable liquids are not to be placed or stored inside the motor home because a fire or explosion may occur. LP gas containers are equipped with safety valves that may relieve excess pressure by discharging gas into the atmosphere—any containment of that vented LP gas constitutes an explosive hazard.



Figure 2-3. Liquid Propane Tank

- NEVER use an open flame to test for LP gas leaks or to examine the fluid levels in the fuel tanks.
- After filling any LP system, immediately replace and secure all protective covers and caps.
- After closing the LP valve, close and securely latch the LP door to prevent unintentional access or damage.
- NEVER connect natural gas to the LP gas system—LP gas and natural gas are not interchangeable.
- NEVER use any other "burning" equipment (e.g., charcoal grills, wood stoves, butane lights, propane lights) inside the motor home—doing so may cause fires and/or asphyxiation.

# Liquid Propane (LP) Gas System

A warning label is conspicuously located near the LP gas container (Figure 2-4); that label reads:

# **Warning**

DO NOT FILL the LP Container(s) to more than 80% of capacity.

Any overfilling of the LP gas container(s) can result in uncontrolled gas flow—a prime condition for a fire or explosion. The LP container should only be filled to 80% of its capacity; the remainder of the cylinder space is vapor space to contain expansion of that liquid when subjected to varying ambient-temperature conditions. Filling in excess of 80% of the liquid volume of the container reduces that vapor space and, thus, creates a condition for possible over-pressurization of the container.

All LP appliances in your motor home have been approved for use in motor homes by a nationally recognized testing laboratory (i.e., UL and CSA certified). When properly used, LP gas is a clean-

burning fuel which can be dependably used. In actuality, the LP container contains liquid propane under high pressure. The liquid, when it passes through the tank valve to a lower pressure, vaporizes into a gas, and then passes through a regulator to maintain a constant pressure. This gas, then, is the actual fuel distributed through the LP-gas manifold system to the LP-based appliances used in your motor home.



Figure 2-4. Liquid Propane Tank

LP-appliance-lighting problems are typically caused by an improperly adjusted gas regulator. NEVER attempt to adjust or reset the gas regulator yourself, as an authorized service technician is needed to make these adjustments. As a good preventive-maintenance activity, the regulator should be checked semi-annually by a service technician and also before every extended trip.

# **Warning**

When the motor home is not in use, be sure to close the main LP gas valve at the tank. When the LP gas tank is to be refilled, close the main valve to preclude the chance of the pilot lights possibly igniting fumes from the LP fuel. As some LP-gas appliances (e.g., refrigerator, furnace, water heater) have Direct Spark Ignition (DSI) systems, it is very important that these appliances be turned "off" when the LP gas is "off." The DSI boards will continue to work (i.e., generate an ignition spark) even when there is no LP gas available.

Even though the LP-gas system is leak-checked and verified at the factory at the time of manufacture, normal usage (travel vibrations, etc.) could loosen the fittings. Consequently, it is wise to check the gas fittings periodically for leak tightness. One can daub some leak-detector solution (e.g., a "liquid-soap"-like solution) on all the fittings, connections, and junctures when the system is under pressure. Should there be any leaks, small bubbles will appear at any leak sites. Generally, loose fittings can be tightened (with "non-sparking" tools) to stop the leaks. If this process doesn't work, then one must shut off the main gas valve at the LP cylinder(s) and immediately consult an authorized service technician to determine what repairs are necessary. Leaks may also be detected by noting the sulfurous odor (i.e.,

rotten eggs) associated with LP gas [caused by an additive added to the normally odorless LP gas]. DO NOT search for a leak by using a match or open flame.

# **LP Gas Regulator**

The LP gas regulator (Figure 2-5) is the most critical element of the LP-gas distribution system. The



regulator converts the high-pressure LP gas from the tank into a reduced-pressure LP-gas supply suitable for use in the various appliances in the motor home. One should regularly inspect visually the regulator system.

Figure 2-5. LP Gas Regulator

If any damage or corrosion is noted, contact an authorized service technician to inspect and repair or replace the regulator. Do not attempt to adjust the regulator yourself; the regulator has been pre-set at

the factory. Only a qualified LP service technician using specialized equipment should adjust the regulator.

#### **LP Distribution System**

The primary LP distribution system in the motor home is a black, steel pipe manifold running the length of the motor home. The secondary distribution lines running from this main distribution system are usually copper tubing with flare fittings. If any of the gas lines break, do not attempt to splice them—always run new lines to maintain the safety of the motor home. It is strongly recommended that only qualified service technicians perform this work.

Remember, the main valve at the LP gas tank must be closed whenever any gas appliance is to be installed, removed, or serviced—this process prevents LP gas leakage which could result in a possible harmful explosion. If the odor of LP gas (e.g., rotten eggs) is ever detected, immediately discontinue use of any gas appliances and seek the services of a qualified service technician.

#### **Recommended Precautionary Practices**

The following practices are recommended to assure continued safety and reliability of the LP gas system; these are, of course, representative; not necessarily exhaustive. In all cases, use common sense in the use of the LP system.

- Visually inspect the LP fill valve before any refueling operation to look for foreign materials or debris; remove, as necessary, to assure a leak-tight connection.
- Prior to any re-fueling operation of the LP gas system, shut off all the pilot lights.

- NEVER, under any circumstances, check for LP gas leaks with any type of open flame; doing so
  would probably cause an explosion and subsequent fire.
- Periodically inspect visually the entire LP gas distribution system; do so at least semi-annually
  and before any major trips. Should problems be noted, seek the services of a qualified service
  technician to make necessary repairs and perform any maintenance.

# **Warning**

The LP gas distribution system in your motor home is designed for liquid propane (LP) gas ONLY. DO NOT attempt to connect and use any natural-gas or butane-gas systems with this LP gas system.

# Fire Safety

As with any enclosed system containing the three required conditions for fire (i.e., combustible materials, oxygen, ignition sources), there will exist the possibility of fire. Tiffin Motorhomes has taken every precaution and design practice to minimize or negate this possibility, but the final determination rests with the owner and user of the motor home. Accordingly, it is in the best interests of the owners, users, and their guests to be aware of basic fire-safety practices and procedures and those particular features that Tiffin Motorhomes has provided for fire safety.

#### Fire Extinguisher

The Zephyr is equipped with a fire extinguisher (located on the wall behind and to the right of the passenger's chair; see Figure 2-6) rated for both Class B (i.e., grease, gasoline, diesel fuel, flammable liquids) and Class C (i.e., electrical) services—these are typically the most likely types of fires to be expected in motor homes. Read and understand the accompanying owner's manual on that



Figure 2-6. Fire Extinguisher

extinguisher (found in your Owner's Information Package) and remember the location of the extinguisher. In an emergency, you won't have the time or presence of mind to do so then. You may wish to purchase other extinguisher(s) [e.g., for the rear interior, around the generator outside; etc.] at your discretion.

These types of fire extinguishers are pressurized, mechanical devices and require that appropriate care be used in their safe storage and use. The owner's manual will provide necessary guidance for the proper storage, handling, and use of the extinguishers. Prudent preventive maintenance suggests monthly inspection of any fire extinguisher to assure that it is sufficiently pressurized (i.e., the needle on the gauge is in the "normal" zone) and that the mechanical components are not blocked in any way.

Do not test a fire extinguisher by partially discharging the unit—this will cause a loss of pressure and may lodge some fire-retardant materials in the valve mechanism and cause the extinguisher to continue

to vent slowly down to zero pressure. Rather, if an extinguisher is ever partially used; continue its use until the unit is completely discharged then have the fire extinguisher fully recharged at an appropriate service center (one can call any fire department for information on having an extinguisher recharged in that particular locality). DO NOT wait a long time to recharge an empty fire extinguisher; you'll never know when it may be needed.

Should a fire occur inside or around the motor home, <u>evacuate the motor home quickly and calmly</u>—do not panic. In the event of heavy smoke or extensive flames, keep low (crawl if you must) and make your way to the nearest exit (door, emergency window) and leave. If the fire involves a fuel source (e.g., motor fuel, LP gas); consider the probability of an explosion and move sufficiently far away to minimize personal harm.

If such is available, immediately place a call to the local fire department (or ask someone nearby to do so) to report the fire. Consider the cause and the consequences of the fire and the risks associated with possibly fighting the fire yourself before trying to extinguish it—DO NOT expose yourself or others to unnecessary danger.

#### Smoke Detector

The Zephyr motor home is equipped with a battery-operated smoke detector (Figure 2-7, left side)



Figure 2-7. Smoke Detector (Left)

located on the ceiling in the living area of the motor home (left-hand side of picture). Read and become familiar with the operation and periodic testing of this detector. The smoke detector should be tested on a weekly basis, before each trip, and after any period of storage of the motor home. If a low-battery condition is noted or the alarm "chirps" to indicate a low-battery condition, immediately replace the battery.

It would be prudent to keep replacement batteries in the motor home for any in-transit replacements so that the smoke-alarm capability is never compromised. DO NOT disable the smoke detector for any transient, false alarm (e.g., cooking smoke, dusty furnace, tobacco smoke); rather, ventilate the motor home with fresh air and the alarm will reset.

#### **Emergency Exit Window**

In the rear of the motor home, there is an emergency exit window (Figure 2-8) in the bedroom—this window is designed for an emergency exit when it is not practical to exit by the door [also an emergency exit] in the front of the motor home. This window is readily noticeable by its red handle and the red "EXIT" label



Figure 2-8. Emergency Exit Window

on that window.

To use this window as an emergency exit, lift the handle and push outward on the window. As required, the window can be closed by pulling the window inwards and then lowering the handle to latch the window back in place. When the motor home is to be parked, it would be wise to note where this window will be so that this exit won't be blocked (e.g., against a tree, pole, or wall).

#### **Parking Procedures**

To park the motor home in any unfamiliar terrain, examine the prospective site for surface irregularities, slopes or inclines, and other discontinuities (i.e., stumps, rocks, external connections for power/water/sewage) and also examine the area immediately above the proposed parking site for obstructions (e.g., tree branches and limbs, signs, overhead wiring). If the motor home is to be backed into the proposed parking site, strive to have that site be on the driver's left-hand side, as this will allow the driver to watch the rear of the motor home. Back up slowly and use the side mirrors and the back-up camera as a guide or, better yet, have another person outside provide supplemental guidance to help park the motor home.

When the motor home is finally situated, shift the transmission into neutral, set the air brakes, and then turn "off" the engine. Activate the leveling-jack system (see Chapter 9 for more detail) to level and stabilize the motor home.

If the motor home is to be powered externally, connect the 120 VAC power to the motor home. Turn "on" the LP gas valve at the LP tank. Connect the fresh-water supply and sanitize the water systems (see Chapter 11), as needed. Connect the waste drain hose to the external sewer hook-up. Start the refrigerator, water heater, and furnace; as warranted. Light the oven pilot light, as needed. Certain appliances, such as the refrigerator, will not work properly if the motor home is not level, so be sure to complete the motor home-leveling process before activating any of the appliances.

#### **Towing Hitch**

The Zephyr is fully capable of towing typical motor vehicles; the motor home is equipped with a Class

3, 10,000-pound towing hitch (Figure 2-9) and associated wiring connector. The motor home is capable of towing light loads and instructions for such are found in the chassis-manufacturer's literature in the Owner's Information Package provided with the Zephyr.

As a towed vehicle being pulled by a motor home represents a greater complexity in driving for the driver (e.g., turning, backing, parking), one should not attempt such on the road without first practicing such (e.g., in a vacant lot) to master these skills.



Figure 2-9. Class 3 Towing Hitch

The total weight of the motor home and any vehicle towed by that motor home must not exceed the Gross Combined Weight Rating (GCWR). When the motor home is being weighed, remember to account for passengers and their locations in the motor home. Any vehicles to be towed by the motor home should have adequate active braking.

The wiring connector provided is a standard seven-pin connector, a more detailed description of which is provided in Chapter 7. If needed, the connector for the mailer brake actuator is located beneath the access panel located on the dashboard pod.



# **Heating & Air Conditioning**

# **Heating System**

The Zephyr is equipped with the Hydro-Hot heating system which utilizes an on-board, water-heating system to provide heating in various zones of the motor home, as well as a continuous supply of hot water in the motor home. These heating features are powered alternatively by either a 12 VDC-powered, diesel-fired burner or a 120 VAC-powered electrical heating element. These two heating sources provide desired heat to maintain temperature of the Hydro-Hot solutions of water and antifreeze.

#### Note

The Hydro-Hot heating system uses a propylene glycol based water and antifreeze solution. This water-antifreeze solution is a boiler-type solution generally recognized as safe (GRAS) by the Federal Drug Administration. For additional information concerning this antifreeze solution, one may wish to visit the website:

www.vehiclesys.com for specific details.

The electronic controller readout panel for the Hydro-Hot heating system (Figure 3-1) is relatively straightforward for the motor-home user to operate. This readout panel monitors the functions of the actual heating system which is mounted in one of the external, under-chassis storage compartments.

Additionally, the control-switch panel (Figure 3-2) for this

the diesel option, the electric option, or both. Typically, the



Figure 3-2. Hydro-Hot Switch Panel

heating system is on the fluidlevels panel. These switches actually control the Hydro-Hot system in its routine use. Their use is now presented.

To use the Hydro-Hot heating system, one may choose either

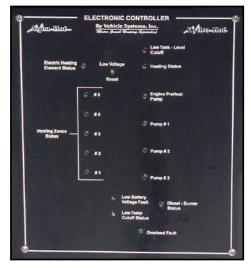


Figure 3-1. Electronic Controller Readout Panel

diesel option is exercised when the outside temperature is cold to very cold, as the **diesel burner** is the <u>primary heat source</u> for the motor home. By pressing this switch (Figure 3-2, left-hand switch), the diesel burner is activated.

For only moderate temperatures, the **electrical heating element** may be used, as this electrical heating is the <u>secondary heat source</u> for the motor home. Similarly, when there is a high demand for hot water, the diesel option is preferable; when only a moderate demand for hot water exists,

#### HEATING & AIR CONDITIONING

the electrical option may be used. One can use both modes at the same time, as desired or required.

#### Note

Both the diesel-burner and the electric-heating element are thermostatically controlled. Either or both of the heating sources will automatically maintain the temperature of the Hydro-Hot's water and antifreeze solution between 160-190 °F ( $\pm$  5 °F). To heat the motor home and/or the onboard hot water, simply choose the desired heating source(s) and leave the switch(es) "on."

#### **COMFORT CONTROL**

#### Interior Room Thermostats

Set the thermostat(s) in the zone(s) of interest to the desired temperature. Whenever a thermostat senses that heating is needed, the Hydro-Hot circulation pump(s) and interior heat-exchanger fan(s) will be activated to supply the desired heat.

#### Freshwater Tank Thermostat

Adjust the thermostat (i.e., bay heating) to approximately 40 °F; this thermostat is located next to Hydro-Hot in the storage bay. This set point will prevent the freezing of the onboard water system.

#### **HOT WATER**

When the Hydro-Hot heating system is at operating temperature, the onboard water is automatically heated as it is being used. Since the Hydro-Hot system does not store any heated water, simply turn "on" any hot-water faucet and a continuous supply of onboard hot water will be present within a few seconds. For high-volume usage of water (e.g., showers), make sure that the diesel heating option is "on."

#### Note

The Hydro-Hot's onboard water priority system disables the interior zone heating fans, zone circulation pumps, and the engine preheat pump (if applicable) whenever onboard hot water is being used on a continuous basis (e.g., showers). Once that demand ceases, the Hydro-Hot system will again enable the zoned heating system and the engine preheat system (if applicable).

# **Warning**

The exhaust of the Hydro-Hot system is HOT! <u>Do not park</u> in areas where dry conditions exist underneath the vehicle (e.g., dry grassy field), as a fire may result. <u>Do not operate</u> the Hydro-Hot's diesel-fired burner inside an enclosed building. The heating system should be switched "off" when refueling the motor home.

<u>Do not operate</u> the diesel-burner and/or the electric-heating system without having the water-antifreeze solution in the Hydro-Hot's boiler tank; attempting to heat a dry tank will cause serious damage to that tank.

Note: If the house batteries should discharge below 50% of their fully charged state, the Hydro-Hot system will not operate—this safety feature protects the Hydro-Hot system. If this should occur, one must access the Hydro-Hot control board located in the basement compartment adjacent to the Hydro-Hot unit and depress the "low-battery" reset switch to reactivate that circuit.

For maintenance, winterizing, and troubleshooting operations, please consult the owner's manual furnished in the Owner's Information Package.

# Air Conditioning System

The factory-installed air-conditioning system is designed for 120 VAC power supplied either from the external power hookup cord or from the generator. Any unnecessary interior heat loading (e.g., exposure to direct sunlight for long periods of time; transmittance of sunlight through the windows) will work the air conditioning system harder and may compromise the desired results. Accordingly, if the air conditioning system is to be used, park the motor home in a shady location whenever possible and close drapes on those windows exposed to direct sunlight. Additionally, any heat-producing sources (e.g., oven, unnecessary lights) within the motor home will work against the air conditioning system; so strive to minimize their use.

The air conditioning system is the major consumption device of electrical power in the motor home. When this system is being used in an RV park, cumulative use of these air-conditioning systems by the resident motor homes can create, at times, a bigger demand for electrical power than is actually available. Accordingly, at such times a "brown-out" condition may arise—this is when the AC voltage normally available drops to a lesser value (e.g., 10-20% below normal or more).

"Brown-out" conditions cause appliances to draw greater currents to make up for the reduced voltage; thereby causing circuit breakers to trip or fuses to blow. Under such conditions, your own motor home is not at fault; simply reset your breakers and/or replace your fuses. Should

#### HEATING & AIR CONDITIONING

such conditions continue, one may wish to turn reduce the electrical load (in this case, turn "off" the air conditioning system for awhile) or start the electrical generator.

To cool the motor home, the thermostat inside the Zephyr is used—this is the same thermostat which controls the furnace functions (described earlier). The air-conditioned, cooled air is forced through the ducts in the top of the motor home to the various vents for distribution throughout the motor home. By adjusting the relative openings of these vents and the doors connecting various sections of the motor home, different zones of air conditioning can be generated (e.g., warmer bedroom, cooler living room) to suit the user's requirements.

#### **Thermostatic Controls**

The following is a brief overview of how best to use the thermostat (Figure 3-3). For more detailed instructions, please consult the thermostat literature in the Owner's

Information Package.

1. Turn "on" the power switch on the thermostat(s).

2. Press the Mode button to select the desired function (e.g., COOL, FURNACE, FAN ONLY, etc.). Note: In the "COOL" mode there will be a delay of several minutes before the refrigerant in the air-conditioning system begins to cool the motor home, as the compressor is on a time-delay circuit and it must also cool the ductwork to the vents first.

Comfort Control

NOOE

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Figure 3-3. Thermostat

- 3. Press the Fan button to select fan speed desired or automatic operation.
- 4. Press the Up and/or the Down buttons to set the desired temperature for the motor home.
- 5. If your vehicle should contain more than one control zone, press the zone button to select the desired zone and then repeat the procedures from Step 2 onwards for each control zone.

NOTE: If the Comfort Control is turned "off" or the thermostat loses power (i.e., power failure), the air-conditioning system will resume operation at the last settings programmed into it when electrical power is restored.

# Liquid Propane (LP) Tank

The Zephyr is equipped with an ASME (American Society of Mechanical Engineers)-approved LP



Figure 3-4. Liquid Propane Tank

tank (Figure 3-4) which is equipped with an automatic pressure regulator. This tank contains liquid propane fuel under high pressure. As this fuel passes through the main valve and through the regulator, it is converted into a gas and its pressure is reduced to a safe level for use within the motor home.

A LP gas-distribution system distributes the gas to

#### HEATING & AIR CONDITIONING

those appliances using such in the motor home. The "heart" of this LP gas distribution system is the regulator and that regulator should only be adjusted by a qualified service technician. Most of the problems encountered in lighting the pilots of these appliances are caused by regulator misadjustments.

The major component of the LP gas supply is a manifold pipe which runs lengthwise underneath the motor home floor. From this manifold, the various gas appliances are connected by copper tubing with flared fittings so that connections and disconnections can readily be made, as needed.

Should any of the secondary tubing develop a leak, either on the tubing proper or at the fittings, do not attempt to splice any of these lines. Instead, have a qualified service technician run a new length of tubing to the appliance of concern and then have that line leak-tested before placing it in normal operation.

To remove, repair, or replace any gas-operated appliance; always close the main gas valve at the LP tank—this measure will provide an additional element of safety to prevent gas leakage and possible, subsequent explosion hazards. However, if a gas leak is noted or suspected, turn "off" the main valve and keep the LP gas system "off" until that system is inspected by a qualified service technician as soon as possible.

Do not delay in addressing any possible gas leaks with appropriate service because of the inherent hazards to safety.

# **Warning**

When the motor home is not being used, the main LP gas valve must be turned "off." Also, turn "off" the main valve when the LP gas tank is to be refueled to avoid the possibility of ignition fuel fumes by the pilot lights. All gas valves on the gas-operated appliances with Direct Spark Ignition (DSI) should also be in the "off" position during refueling and/or maintenance operations. DO NOT store LP, motor fuel, propane, butane, or other flammable liquids inside the motor home as these represent a very real fire hazard and possible threat to life.

#### **LP Tank Filling Practices**

Any LP gas tank associated with the motor home should never be filled to more than 80% of total capacity; filling should always be done only when the motor home is leveled. If the motor home is not level, the tank may be overfilled (i.e., more than 80% of capacity) and, thus, subject the motor home to possible fire or explosion from resultant uncontrolled gas flows.

#### **LP Gas Regulator**

As noted earlier, the LP gas regulator (Figure 3-5) is the "heart" of the LP gas distribution system. This regulator reduces and controls the pressure of the gas on the outlet end to provide a constant

supply of gas at a constant pressure to the gas-operated appliances.

The regulator has a vent to relieve excess pressure on the inlet side of the regulator, should excess pressure develop in the gas tank and connecting gas line to that regulator inlet. The vent would normally release the excess LP gas to the atmosphere until the over-pressurization condition is eliminated.



Figure 3-5. LP Gas Regulator

This vent should be regularly checked to assure that it is not clogged or obstructed. If that vent is blocked from normal operation, component or system failures may result. If periodic visual inspection indicates any sign of corrosion or degradation, contact a qualified service technician to repair the regulator as soon as possible; DO NOT operate the LP gas system with any faulty component in place.

Occasionally, the inherent moisture in the LP gas can cause a freeze-up of the regulator when the gas passes through the regulator. The regulator reduces the high pressure of the gas on its inlet side to a reduced pressure on its outlet side by permitting a controlled expansion of the gas through the regulator—this gas expansion necessarily cools the gas (by means of the Joule-Thompson effect) and, if cooled enough, may cause any moisture content to freeze.

To minimize or negate this possibility, always keep the main valve to the LP gas tank closed when the system is not in use. When the LP tank is empty, keep the main valve closed until re-filling is to be performed—this process will keep any moisture-laden air from back-flowing into the gas system and trapping unwanted moisture in the LP gas tank. If an empty LP gas tank has been exposed to the atmosphere for an extended time, let a qualified service technician purge the tank before its next filling operation.

# **Important**

When a LP gas regulator is installed or re-installed, the regulator must always be installed with the gas diaphragm vent facing <u>downwards</u>. For more information, consult the manufacturer's literature in your Owner's Information Package that came with the motor home.

#### LP Gas Detector

# **Warning**

Liquid propane (LP) is extremely flammable and, when contained, explosive when mixed with air. Consequently, never check for leaks in LP gas lines or appliances with an open flame or sparking devices. Do not use any ammoniated or chlorinated household-type detergents for "bubble testing" possible leak sites—these detergents may generate fissures or cracks on the metal tubing (e.g., copper) and flared fittings (e.g., brass). Have your LP gas system leaks repaired ONLY by a qualified service technician; do not attempt these yourself. Keep the main valve to the LP gas tank closed and all appliances turned "off" when the motor home is stored. If any of the valves do not close "leak-tight" by hand, have those valves examined and repaired by a qualified service technician. DO NOT, under any circumstances, attempt to use a faulty LP gas system and/or appliances as such may represent a safety hazard.

Since LP (i.e., liquid propane) gas is more dense than air, the LP gas will naturally settle to the lowest point in an enclosed space—in the motor home, this would be the floor. Because of this fact, the LP gas detector (Figure 3-6) is necessarily mounted close to the floor. To activate the LP-gas sensor on this detector for the first time, remove the sensor activation strip, if such was not performed during the pre-delivery inspection.

Please check the LP gas detector to verify that the detector was properly activated and is ready to provide the necessary protection. If in doubt, please contact any

qualified service technician for more detailed assistance.

This gas detector or sensor is also sensitive to other related petroleum-based products, such as butane (present as a propellant in some hair sprays or in butane lighters). Should the gas detector sound an alarm from a suspected butane source, one can reset the alarm by pressing the reset button to stop the alarm temporarily for 60 seconds or so.

If the alarm persists in re-arming and giving further alarms; ventilate the motor home (by opening doors and windows) and then check for possible LP gas leaks. If the leak cannot be readily found, then close the main valve



Figure 3-6. LP Gas Detector

to the LP tank and turn "off" all gas appliances and then take the motor home to a qualified service technician after the ventilation process is concluded and the doors and windows again shut.



# Major Appliances & Accessories

## Refrigerator

The Zephyr motor home will contain a refrigerator manufactured by the Dometic Corporation.

When the refrigerator is in the "LP gas" mode, make sure that the main LP gas valve is in the "on" position before attempting to start the refrigerator. Please note that the refrigerator is equipped with a semi-automatic energy selector (AES) control system which can set automatically to switch between a 120-volt AC system or a LP-gas operation system.

# **Warning**

The majority of LP gas appliances used in motor homes normally vent to the outside of the motor home. When your motor home may be parked in close proximity to a fuel pump (i.e., during re-fueling operations), it is possible that the fuel fumes could enter this type of appliance and possibly be ignited by the burner flame thereby causing a fire or explosion. Accordingly, please use extreme caution when refueling the motor home.

A 12-volt power supply (e.g., 12 VDC system of the motor home, auxiliary battery, converter, or motor-home engine battery) is required for proper operation of the electronic control panel. For electrical operation of the refrigerator, either the external electrical power line must be connected to the motor home or the on-board electrical generator must be running to provide the necessary 120-volt AC power. To operate the refrigerator in the LP-gas mode, the main LP gas valve must be "open."

## **Dometic Refrigerator**

To start the Dometic refrigerator (Figure 4-1), press the main power "on/off" button [left-hand side of the control panel shown in Figure 4-2]



Figure 4-2. Dometic Refrigerator Control Panel

to the "down" position. Then press the "temperature selector" button [right-hand side of the panel] until the desired setting is illuminated

(i.e., one has selected one of the indicator lamps, each being numbered "1" through "5," where "1" represents "cold" and "5" represents "coldest").

For automatic mode operation, press the 'AES/Auto/Gas" mode selector [to the right of the "on/off" switch] to turn "on" the "AES/Auto" lamp



Figure 4-1. Dometic Refrigerator

[just above that switch]. If 120 VAC is available, the AC mode indicator lamp will illuminate to indicate that the 120 VAC is being used. If 120 VAC is not available, the Gas indicator lamp will illuminate indicating that the control has automatically switched to the GAS mode.

If the Check indicator lamp [center of the Dometic control panel] illuminates and the Gas mode indicator lamp is "off," the controls have failed to ignite the burner in the GAS mode. GAS operation may be reset by pressing the main power "on/off" button first to the "off" position and then back to the "on" position. Finally, press the "temperature selector" button to select the desired temperature level in the refrigerator.

For operation in the LP Gas mode, press the "AES/Auto/Gas" mode selector button to turn "off" the "AES/Auto" lamp. The GAS mode indicator lamp will then illuminate to indicate that the refrigerator is now being powered by LP gas. Within 45 seconds the burner should be ignited and the unit operating normally. However, on the initial start-up of the refrigerator, it may take longer than 45 seconds to allow trapped air to be purged from the LP gas line.

If the gas doesn't ignite within 45 seconds, the CHECK indicator lamp will illuminate and the GAS mode indicator lamp will go out. To reset when the CHECK indicator lamp is illuminated, press the main power "on/off" button first to turn "off" the refrigerator, then again to turn "on" the refrigerator again. NOTE: If successful operation isn't realized after one or two additional tries, do not continue attempting to use the GAS mode.

Finally, press the "temperature selector" button to choose the desired level of coldness in the refrigerator. After initial start-up, the thermostatic control should be moved from the "coldest" setting to the desired temperature range (usually "3"—the mid-point on the scale).

To turn the refrigerator "off," press the main power "on/off" button to the "off" (i.e., UP) position—this will shut off all DC power to the refrigerator including the interior light.

## Microwave | Convection Range

The Zephyr contains a microwave/convection range (Figure 4-3). All microwave ranges operate



Figure 4-3. Microwave / Convection Range

on 120-volt AC electrical power, supplied either by the external electrical hookup or by the onboard electrical generator in the motor home. Between the power source(s) and the microwave range is a surge protector to protect the unit from electrical transients and power surges.

Touch-pad controls on the microwave range are used for operating the range (i.e., cooking temperature, mode, power level, and cooking time). For basic operating instructions on the proper use of the

microwave/convection range, please consult the specific manual in the Owner's Information Package.

#### **Air-Filtration Fan**

In the Zephyr, the "exhaust" or air-filtration fan is built into the microwave and its function is to filter the air only; it does not exhaust to the outside. This range hood is equipped with a multispeed fan and a light for convenient use. The hood should be used whenever any cooking is performed to filter any airborne cooking residues and heated air.

Additionally, the range hood can be used for supplemental filtration of other odors and gases including tobacco smoke, candle fumes, and related vapors. The range hood contains filters which can be removed and cleaned or replaced to assure sustained normal operation. Consult the particular owner's manual contained in the Owner's Information Package.

## Cook Top and (Optional) Oven

The Zephyr is equipped with a two-burner recessed cook top as shown in Figure 4-4 (or, as an



Figure 4-4. Two-Burner Recessed Cook Top

option, a three-burner cook top and oven as shown in Figure 4-5. The optional oven has a piezoelectric ignition source, rather than a pilot light, to start the oven).

To light the burners, push down on and turn the gas-control knob counterclockwise (CCW) to the "Ignite" position. Continue holding down the knob fully until the spark ignites the gas; then continue holding the knob down for an additional 5-10 seconds (this additional time is

required for the thermocouple to be heated sufficiently to activate the safety mechanism—the thermocouple will automatically cut "off" the gas flow if the burner goes "out"). Then release the

knob and rotate it to the desired setting. To turn the burner flame "off," turn the knob clockwise to the "off" position.

If the burner does not start after a few attempts, discontinue the process, let the released gas dissipate, then try the process again. The burner knobs operate in CCW manner and must be gently pushed inwards as they are being turned.

If the optional oven doesn't have a piezoelectric ignition source, light the oven by pushing inward on the oven control knob and rotating it CCW to the "pilot on" position, then light the oven pilot light located at the back left-hand side of the oven burner—this may take a few seconds until the air in that line is purged



Figure 4-5. Oven (Optional)

and replaced with the LP gas.

Do not attempt to adjust the oven pilot light as it has been factory-adjusted and factory-set.

To extinguish the oven pilot light when use of the oven is concluded, push inwards on the oven control knob and turn that knob clockwise (CW) to the "off" position.

The Zephyr is equipped with a two-burner cook top having a countertop cover matching the same décor as the counters in the motor home. This cover both provides protection to the burners when they are not in use and additional counter space, as needed.

Before any cooking on the cook top is attempted, the cover must be removed from the cook top and stowed so that the cooking surface is free and unobstructed. Do not replace the cover immediately after using the cook top; wait until those surfaces are cool to the touch before replacing the cover. Never use the cook top range when the motor home is in motion.

As a safety feature, the following label will be noted in the cooking area:

# Warning

DO NOT USE cooking appliances as a heating source for the motor home. Cooking appliances require fresh air for safe operation. Before using any cooking appliance, make sure that an overhead vent or window is open and/or turn "on" an exhaust fan.

Remember that any LP gas-operated appliance in the motor home will be consuming oxygen in the motor home. If the motor home is totally closed during such operation, the oxygen level may be reduced (and the associated carbon monoxide level may be increased) thereby causing possible harm or death to the occupants through asphyxiation. Always use these appliances with proper ventilation.

## **DANGER - Notice -- DANGER**

## IF YOU SMELL GAS, YOU SHOULD IMMEDIATELY:

Extinguish any open flames, pilot lights, and all smoking materials. Do not touch or operate any electrical appliances or switches. Immediately shut "off" the gas supply at the main tank valve or supply connection. Open doors, windows, and other ventilation openings (then immediately leave the motor home!) to allow entrapped LP gas to dissipate. Have the LP gas system checked to locate and fix the source(s) of the leakage.

### **TELEVISION SYSTEM OPERATION**

#### **Television Antenna**

The Zephyr motor home is equipped with a retractable antenna (Figure 4-6) for television (TV) reception of all VHF (i.e., channels 2-13) and UHF (i.e., channels 14 upwards) channels. To deploy the antenna for proper reception of TV signals, turn the TV antenna crank handle CW to raise the antenna; this should take about 10-15 turns until some resistance is noted.

Once the antenna has been raised, slowly rotate the antenna to receive the best picture on the channel of choice—this rotation is accomplished by pulling down on the directional handle with both hands until it disengages from the ceiling plate and then rotating the antenna until optimal reception is realized.

There is an antenna power-booster switch (left-hand side of the audio-video control console—see Figure 4-9, p. 4-8) which, when pushed, strengthens the signals to be received.

If your location is within a metropolitan area, you may need to rotate the antenna for each different station desired to aim the antenna towards each particular station.



Figure 4-6. TV Antenna Crank Handle

If the location of the motor home is remote from any metropolitan area; the antenna, once positioned for a particular station, should be adequate for all other stations capable of being received from that particular area. Some experimentation may be required to determine the "best" setting for each location of the motor home and the stations desired to be viewed.

If the motor home is moved or re-oriented after the TV antenna positioning had been completed; it may be necessary to re-adjust the position of the TV antenna to re-aim that antenna back towards the desired source(s) of TV signals. Particularly since reception of UHV TV channels (i.e., channels 13 upwards) is essentially line-of-sight; any obstruction (e.g., tree, building, tower) between the antenna and the signal source will compromise the signal reception; so be careful in positioning the motor home.

Prior to moving the motor home, the TV antenna must be retracted. To lower the antenna, rotate the directional handle until the pointer on that handle is aligned with the pointer on the ceiling plate; then turn the elevating crank CCW about 10-15 turns (until some resistance is noted) to lower the antenna and lock it into its retracted position for travel.

DO NOT partially lower the antenna; it must be either fully deployed (raised) or retracted (lowered)—any intermediate position will lead to damage to the antenna itself or to the motor home.

When the TV antenna is raised and adjusted, if the TV reception is weak, blurred, or of inferior quality; examine the connections from the TV to the antenna and make sure that the power-boost switch (see Figure 4-9) is actually "on." If the symptoms persist, then consult your authorized service dealer.

## **Television Satellite Control System**

The Zephyr is equipped with an in-motion satellite control system which permits the motor-home owner to watch television both when the motor home is parked and when it is moving. For the unit to function correctly, the dome containing the satellite dish must have "line of sight" linkage to the satellite (i.e., no obstructions, such as trees, buildings, mountains, towers, and the like)—anything that interrupts the direct, point-to-point contact with the satellite will disrupt reception of any television signals from the satellite to the satellite dish.

A brief overview of how to operate this system by using the satellite-system control panel is shown in Figure 4-7.

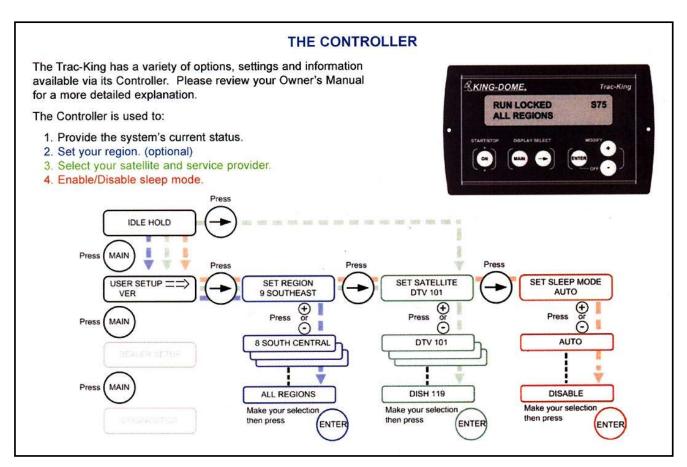


Figure 4-7. In-Motion Satellite System and Basic Operating Directions Utilizing the Control Panel

To explore the operation of this system further, it is recommended that one read the Installation & Operations Manual furnished in the Owner's Information Package. After initial setup and basic operation (an overview of which is given in Figure 4-7), the satellite system should be fully capable of receiving satellite signals from satellite DTV 101 and DTV 119. Should access to DIRECTV be desired, this system is capable of tracking a secondary or alternate satellite.

In the use of this system, the user may elect either to select an individual satellite manually or to select multiple-satellites (e.g., two satellites) to access the desired DIRECTV signals. In the multiple-satellite mode, the unit will automatically select the proper satellite (either DTV101 or DTV119) based on the channel or programming that one selects on the satellite receiver. Please note that the programming may "pause" or "pixelate" (picture breaks up into many, little squares) while the antenna seeks, acquires, and locks onto the signal from the new satellite.

### **Television Sets**

The television sets (Figure 4-8) furnished with the motor home are cable-ready; one is in the overhead



Figure 4-8. Television Set

bay above the dash and the other is in the bedroom, depending on the particular floor plan of the Zephyr purchased.

The televisions are powered by 120-volt AC electricity; therefore, the motor home must either be plugged into an external source of AC power or using on-board power from the generator. An optional inverter would also permit the 12-volt DC power to be converted into 120-volt AC for the television(s).

Detailed operation of the television(s) is provided in the accompanying owner's manuals found in the Owner's Information Package included with the motor home.

Generic operations of the television would include a basic "on/off" switch, volume "up/down" control, channel "up/down" selector, and menu "up/down" selector—these functions are found both on the television set itself and on the accompanying remote that comes with the television set.

If the motor home has been wired for satellite TV, there should be an interior jack or jacks and an exterior jack to connect the satellite system. Consult your owner's manual for the satellite system to determine the correct connections to be made.

## **Audio-Video Control Console**

The Zephyr contains an audio-video control console (AVCC) (Figure 4-9) to enable one to select where



Figure 4-9. Audio-Video Control Console

the TV signal is routed (i.e., front and/or rear televisions) and also an auxiliary ("AUX") source.

The TV antenna booster is located on the left side of this console. To make the

desired selection, simply press the appropriate button(s) to select what is to be viewed and where. The front television is selected by pushing button "TV 1" and the rear television (and outside television, as warranted) is selected via button "TV 2."

One can view a different channel or input source on each of the television systems. For instance, if one should select the "ANT" option for the front television, any channels available on the antenna system can be viewed on the front television. At the same time, if one selects "VCR" for the rear television, the chosen medium can be viewed on the rear television. The "AUX" position permits connection to an external cable system, satellite dish, video games, or DVD player.

## AM | FM | CD Stereo System

An AM/FM/CD stereo system (Figure 4-10) is included in the motor home. This system is powered by the 12-volt DC system of the motor home and operates like any conventional car-stereo system (see Owner's Manual for specific instructions).

For this system, there are speakers mounted in the driver-passenger area and in the living area of the motor home and there are additional speakers in the bedroom to provide surround sound for the programs of interest.



Figure 4-10. AM / FM / CD Stereo System

# Home Theater System

The motor home has a contemporary, home theater system (Figure 4-11) which offers true surround



Figure 4-11. Home Entertainment Theater System

sound for the front television and also when DVD programs are viewed featuring the Dolby Surround Sound system. This system, though, does not permit playing through the rear entertainment system in the bedroom. As this home theater system offers

many types of entertainment options, it is worthwhile to read the manual thoroughly before attempting extensive use of this system. This system will also play CDs and MP3 disks, among other media.



Figure 4-12. Left Speaker

The speaker-system components (Figures 4-12 and 4-13) provided in the Zephyr are located in the front part of the cabin (driver's side and passenger's side, respectively) and, for full surround-sound systems, two additional speakers are located further back in the cabin in the kitchen & living-room area.

Although these speakers have been adjusted or oriented at the factory



Figure 4-13. Right Speaker

for proper sound distribution throughout the cabin, those speakers are readily re-adjustable to meet the specific needs of the owner.

A wing-nut on each mounting post of the speaker can be loosened, the speaker re-oriented to suit the owner's preference, and then that wing-nut can be re-tightened to lock that speaker into position. In this manner the speakers can be adjusted to the owner's personal satisfaction.

Certain system-setup CDs (sometimes available from the sound-system manufacturer or from a home electronics store) can be used with the home system to help in the positioning of the speakers for optimal surround-sound characteristics.

# Cable & Telephone Jack

The Zephyr contains an exterior cable jack (Figure 4-14, lower left) and also a telephone hookup (Figure 4-14, right side). This telephone connection permits access external telephone services (e.g., RV parks) so that these services are available for use within the motor home proper.

Within the motor home there are several telephone jacks (e.g., bedroom, living room) for connecting telephone(s), as desired.

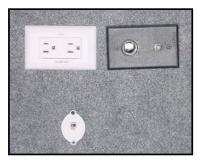


Figure 4-14. Telephone Jack

# **Dishwasher (Optional)**

The Zephyr may be equipped with an optional compact dishwasher (Figure 4-15). If such is installed, the following operating instructions may be used to operate that dishwasher:

1. Load the dishes (be sure to remove all food scraps and other materials such as paper napkins or towels).

- 2. Add desired detergent and rinse-aid solution.
- 3. Press the "power" button to turn the dishwasher "on" (pushing this button again will then also turn the dishwasher "off."). Note: Merely opening the dishwasher will automatically turn "on" the dishwasher for a 30-second period. To end a wash cycle before it's fully completed, press the "power" button; at which time the dishwasher will pump out any remaining water in the dishwasher.



Figure 4-15. Dishwasher (Optional)

4. Select Wash Program. By pressing the "program" button, the desired wash cycle can be selected. The dishwasher will remember the last selection made, until a newer one is selected.

- 5. Check to assure that the drain filter is flush with the filter plate and the spray arm can rotate within the dishwasher freely without impacting anything.
- 6. Start the dishwasher by closing the dishwasher door; then press the "start/pause" button to begin the washing cycle. This button also has a "delay start" function, as desired.
- 7. Pause the dishwashing cycle, if desired, by pressing the "start/pause" button; wait for three beeps to be heard, then one can safely open the dishwasher. Restart the dishwasher (after closing the door) by pressing the "start/pause" button. Note: Forcing open the dishwasher door in midcycle may cause damage and/or injury.
- 8. Finish the dishwashing cycle by noting when the dishwasher beeps six times to indicate the end of the wash cycle. At the end of the washing cycle, the drying fan will continue to run for a predetermined time or until the door is opened. The drying fan assists in drying the washed contents and actually uses very little electrical energy in the process. It is normal for some water to remain in the drain filter area after the wash cycle is completed.

<u>Note</u>: Should a power failure occur when the dishwasher is operating, the dishwasher will stop. It may be impossible to open the dishwasher, depending on where it was interrupted in the dishwashing cycle. When the power is again re-applied, the dishwasher will resume its operation at the point where it was interrupted. When not in actual use, the dishwasher can be used to store dishes, cups, glasses, and the like; as the dishwasher itself provides secure storage of these items while in transit.

## Pressure-Relief Valve

The relief valve for over-pressure and over-temperature conditions is located on the exterior of the hot water tank. This valve will operate if the water temperature reaches or exceeds 210°F or if the water pressure reaches or exceeds 150 psig. Since the water system in the motor home is a closed system when all water valves are shut, the water-heating cycle can raise the temperature (and, consequently, the pressure) of the water in the water tank; thereby realizing pressure increases approaching 150 psig. Should this pressure be reached, the pressure-relief valve will begin "weeping," that is, minor dripping or leakage from that valve until the pressure drops below 150 psig, at which time the pressure-relief valve will re-seat itself and restrict the water flow. This is normal operation and should not be a cause for alarm. Do not obstruct or block the pressure-relief valve in any way, as this would keep the valve from functioning normally and protecting the hot water system.

## CB Radio System Antenna Connection

The Zephyr comes equipped with an antenna and coaxial-cable connection (Figure 4-16) to enable the owner to install a Citizens Band (CB) radio of choice and operate it conveniently from the Zephyr. The coaxial-cable connection for the radio is found beneath the dashboard on the driver's side. Accordingly, with an owner-provided CB radio, that



Figure 4-16. CB Antenna Installation

radio can be used to communicate with other travelers on the road. To install and use one's CB system of choice, simply follow the directions furnished with the CB radio. (Note: Channel 11 is considered an emergency channel and monitoring this channel may give one information about road conditions, accidents, and related matters potentially affecting the travels of the motor-home operator).

To talk with someone, simply press the "push-to-talk" switch and speak. To listen to any reply, release the "push-to-talk" switch and listen to the speaker. Remember that communications are "one-way," not "two-way" simultaneously—one must talk, then allow some listening time for others to talk. Consequently, it's better to make brief transmissions and allow others to comment; rather than making prolonged speeches and possibly not having anyone answer.

Observe the common courtesies (see the owner's manual for more details) and acceptable speech. Several states have their Highway Patrols monitor the CB frequencies (check for exact channels for each state of interest) to learn about highway problems and emergencies. Be aware of these throughout one's travels in the event that they may be needed.

## Rear-View Camera Monitor System

The rear-view monitoring system (Figure 4-17) is provided to aid the driver in backing and parking the

a televised view of the rear of the motor home to the monitor

located in the front near the driver.



Figure 4-17. Rear-View Monitoring System

If the mode switch is in the "manual" mode, the monitor will be "on" when the ignition switch is turned "on." If the mode switch is in the "automatic" mode, the monitor will display the picture from the rear-mounted camera only when the transmission is in "reverse" gear.

motor home. A camera mounted on the rear of the vehicle feeds

To use this system effectively, please consult the owner's manual for this system; this manual is in the Owner's Information Package.

# Side-Mount Camera (Optional)

As an enhanced aid to driving, the Zephyr motor home may feature side-mounted cameras (Figure 4-18) on both sides of the motor home. These side-mounted cameras are activated whenever the motor home in transit begins to make a turn.



Figure 4-18. Side-Mount Camera

When the "left" turn indicator is used, the left-side camera is activated and that camera displays on the back-up monitor a rearward-oriented view of the driver's side showing that side of the motor home and a limited panorama of what is alongside and immediately behind the

motor home as it begins to turn into that direction.

In this manner, the typical "blind spot" of most motor homes is drastically reduced or eliminated so that the driver can make those turns with greater confidence. Similarly, the "right" turn indicator operates in the same manner to show a rearward view of the right side of the motor home when a right-hand turn is made.

# Washer | Dryer (Optional)

If an optional washer/dryer (Figure 4-19) unit is installed in the Zephyr, this appliance is essentially operated as one would normally be used in the home environment.

This appliance operates on 120-volt AC electricity, so power must be available either from an external power-line connection or from the onboard electrical generator. For specific information regarding the use of the washer or the dryer, consult the owner's manual found in the Owner's Information Package.



Figure 4-19. Washer / Dryer

## **Carbon Monoxide Detector**

To protect the driver and other occupants of the motor home, the Zephyr is equipped with a carbon monoxide detector (Figure 4-20). Carbon monoxide (CO) is a colorless, odorless, tasteless gas which,



Figure 4-20. Carbon Monoxide Detector

when breathed, bonds to the hemoglobin in the red blood cells and, thus, drastically reduces or blocks the transfer of oxygen from the lungs to the rest of the body. In sufficient concentrations, CO kills by asphyxiation. In lesser amounts, CO makes the victim groggy, lethargic, and unable to think clearly or quickly.

CO is one of the products of combustion for many materials including petroleum-based products (e.g., gasoline, diesel fuel, propane, butane; among

others). Since many of the appliances and the engines associated with the motor home produce CO in their normal operations, it is necessary to assure that CO levels do not rise to dangerous levels within the motor home. In sufficiently high concentrations, CO can kill in minutes.

Consequently, the CO detector should be checked at regular intervals to assure it is in proper operating condition and that its battery is fresh. Periodic checking with the "test" button to assure normal operation of the CO detector and to allow the motor-home users to hear how the CO alarm actually sounds would be worthwhile.

The most susceptible people to CO poisoning are unborn babies, small children, pregnant women, senior citizens, and people with cardiovascular or respiratory problems. Consequently, it is prudent to check the CO monitor regularly for normal operation and to remain aware of the symptoms of CO

poisoning which include dizziness, nausea, vomiting, muscular twitching, throbbing in the temples, incoherent thinking and speech, weakness, sleepiness, and intense headaches.

# **Warning**

Carbon monoxide gas—derived from products of combustion of motor fuel, LP gas, and other petroleum-based products—is a deadly gas which can kill motor-home occupants, if allowed to accumulate in sufficient concentration. Assure that all engine operations are not restricted—tailpipes and exhaust ports should not be blocked or restricted in any way. Additionally, any accumulation of exhaust gases outside or underneath the motor home should be avoided as such may enter the motor home through windows or vents—be careful how and where the motor home is parked to avoid such conditions. Regularly monitor outside conditions to assure that all exhaust gases can readily be dissipated and not enter the motor home inadvertently.

# **Warning**

Never sleep in a motor home when the engine is running—engine exhaust fumes could enter the motor home and cause disability or death. Regularly check the exhaust system to note any leakage sites and, if found, discontinue use of the motor home until they are repaired by a competent, qualified service technician. Do not attempt repairs on the exhaust system yourself and do not modify (temporarily or permanently) the exhaust system at all.

Should any of these symptoms be experienced in the motor home, one should IMMEDIATELY evacuate the motor home and seek medical help. Shut down the motor home and do not attempt to operate it again until the source(s) of the CO are located and fixed.

The CO detector digital readout will display carbon monoxide readings from 30 to 999 parts per million (ppm) of CO in the ambient atmosphere within the motor home. Under normal operating conditions in the motor home, the display reading should be zero.

Besides taking CO readings every 30 seconds, the CO detector also will indicate the status of the battery life with a LCD (liquid-crystal display) icon and the operating condition of the sensor on the digital display by means of a "beeping" sound and a flashing red light.

The motor-home owner should become quite familiar with these digital-display readings and check them regularly and frequently. The display will also indicate possible sensor malfunctions and low-

battery-voltage conditions (i.e., flashing red light and "chirping" of alarm). In the event of an alarm, the following steps should be taken quickly:

- 1. Operate the Test/Reset button to see if the alarm can be reset (i.e., a false alarm condition). Do this ONLY ONCE; then move to Step 2.
- 2. Immediately move to a source of fresh air, either outdoors or by an open door or window. Do a "head count" to make sure that all people (and pets!) within the motor home have moved to a source of fresh air, too. Do not reenter the motor home or move away from the source(s) of fresh air until the emergency responders have arrived, the motor-home interior is sufficiently aired out, and the alarm has reverted to its normal monitoring function (i.e., no alarms).
- 3. Call the local emergency services (i.e., 911 in most locales) to summon help don't go back into the motor home to make this call, but use a cell phone, if available, or have someone else nearby make this call.
- 4. Should the CO Detector Alarm again activate within a 24-hour period, repeat Steps 1 through 3 and also call a qualified service technician to investigate the possible sources of CO (e.g., fuel-burning equipment and appliances) to locate, identify, and fix such.



# **Cabinets & Furniture**

## **Cabinets**

Your Zephyr contains cabinetry installed throughout the entire motor home from the driver's area

(Figure 5-1), through the kitchen/dining areas, and back into the bedroom. The cabinetry has been designed and built to provide ample storage space, to be easily accessible, and to be conveniently located to support the areas of concern. Construction of these cabinets incorporates various hardwoods, raised panels, cabinet doors, and supports. Door pulls, handles, and knobs are installed in a style complementing the particular décor of each Zephyr so that an aesthetically pleasing, as well as fully functional, storage capacity is realized.



Figure 5-1. Driver's Console Cabinet

For the many floor plans available in the Zephyr product line, cabinet design has been optimized to provide maximal storage for

each and every floor plan available. Accordingly, the Zephyr can readily accommodate the routine materials, supplies, and customer-specific items desired for any travel requirements. Further, these cabinets are designed to contain stored supplies quite securely during travel to minimize or eliminate the possibility of shifting or spilling of cabinet contents during travel. Yet, when the motor home is parked, all stored items are readily available in the cabinets for the convenience of the users.

As the storage requirements will vary somewhat from one floor plan to another, general observations can be made about the Tiffin-supplied cabinetry which may or may not be applicable for your specific Zephyr configuration.

Cabinets (Figure 5-2) are provided in the kitchen/dining area to accommodate the routine cooking utensils and groceries normally desired for travel. Storage space within these cabinets has been designed to accommodate the typical sizes and configurations of food supplies (e.g., cereal boxes, condiments, canned goods, bottled liquids) normally taken on travel trips. Based on Tiffin Motorhomes' extensive experience with travel requirements of the seasoned motor-home users and from Tiffin Motorhomes' own research and development in cabinet-design requirements, the resultant cabinets offer the greatest storage capacity possible.

In the bathroom and bedroom, additional cabinets are available for storage of sundries and toiletries specific to these areas.

In the kitchen, a color-coordinated countertop is provided on top of the floor-mounted cabinets. To maintain the appearance of the countertop (Figure 5-3), clean with a damp cloth. If spotting occurs, clean the countertop with a damp cloth and a mild liquid soap.



Figure 5-2. Kitchen Cabinetry

#### CABINETS & FURNITURE

Should some dried-on residue still persist, let a damp cloth moistened with the liquid cleaner stand



Figure 5-3. Kitchen Countertop

cleaners (e.g., oven cleaner) may damage the surface; so do not use any products not specifically designed for countertop cleaning.

The countertop may be physically damaged, too, if proper care is not taken. Do not cut anything (e.g., vegetables, fruits) directly on the countertop;

directly on top of that residue for 15-30 minutes to loosen the residue, then clean that spot accordingly. Please note that strong chemicals, solvents, and

proper care is not taken. Do not cut anything (e.g., vegetables, fruits) directly on the countertop; rather, use a cutting board on top of the countertop to provide necessary protection to the countertop. Excessive heat may also damage the countertop; therefore, any pots or pans taken directly from the

range or oven should not be placed directly on the countertop; rather, use trivets or some other form of fireproof heat insulators to hold very hot pots or pans on the countertop.

All drawers (Figure 5-4) are equipped with metal slides to provide additional load-bearing strength for the drawers and to permit effortless opening and closing of those drawers, even when they are fully loaded. These metal guides have a slight "locking" action, when closed. To open those drawers, simply pull the drawer handle. To close, push the drawer closed until it "clicks" back into place (i.e., the locking action is engaged).

As this cabinetry is typically of furniture-grade quality, any commercial furniture polish or cleaner can be used. Do not try to soak these wooden surfaces with any water or any other liquid; be sure to wipe up spills or residues of any fluids that contact these surfaces to preclude any staining or discoloration of the cabinet surfaces.



Figure 5-4. Kitchen Drawers

## **Furniture**

## Kitchen, Dining, & Living Room Areas

On all the various floor plans of the Zephyr, a built-in dinette booth (Figure 5-5) is standard; a free-standing table (Figure 5-7) is optional. This dinette provides additional storage under the seat area of the booth, in addition to providing additional sleeping facilities (Figure 5-6). The sleeping area is realized by lowering the dinette-table top and



Figure 5-5. Dinette Booth

#### CABINETS & FURNITURE

rearranging the seating cushions. Specific directions for converting the booth dinette into a bed are as follows:

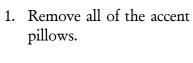
- 1. Remove the seat cushions.
- Remove the wooden fill blocks.
- 3. Fold the table leg upwards, while slightly lifting the table, allow the table to swing down and rest between the two booth seats; thus, forming the bed (Figure 5-6).
- 4. Reinstall the seat cushions and back rests to make up the mattress for the bed.

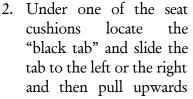


Figure 5-6. Dinette Converted into Bed

The living room contains a standard sofa (Figure 5-8) which converts into a bed (Figure 5-9), as required.

convert the sofa into a bed, follow these directions:





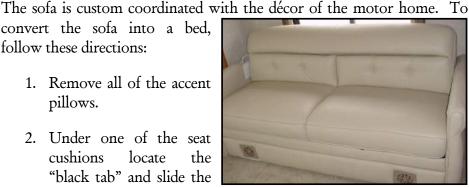


Figure 5-8. Sofa Bed in Closed Position

on the seat portion of the sofa—this will cause the sofa seat to open, extend, and convert into a bed.

There may also be a swivel rocker/recliner with adjustable headrest, it is also coordinated with the décor of the motor home.

The driver's seat (Figure 5-10) is an electric-powered, six-way power seat (i.e.,



Figure 5-7. Dining Table and

Figure 5-9. Sofa Bed in Open Position

movement: up, down, forward tilt, reverse tilt) having swivel features (and recline features for the passenger seat only). When the motor home is parked, the driver's seat can be swiveled to face into the living room.

To swivel this chair, first extend the slide-out room (see Chapter 8 for additional detail). Then move the



Figure 5-10. Captain's Chair

#### CABINETS & FURNITURE

chair backwards as far as possible to gain clearance from the steering wheel. Now the chair can be swiveled without interference. The control switch for the driver's chair is located on the left-hand side in front of the power base controls. In a comparable manner, the passenger's seat is also an electric-powered, six-way seat having essentially the same controls as that of the driver's seat and it is operated accordingly.

#### **Bedroom Area**

If a décor-coordinated, quilted bedspread with accessorized pillow shams and accent pillow(s) are



Figure 5-11. Bedroom Decor

included with the bedroom suite (Figure 5-11), it is recommended that the bedspread be drycleaned only to preserve the quality and integrity of the bedspread for the longest time possible.

Treatment of the bedspread with any of the commercial, stain-resistant sprays (e.g., Scotchgard or its equivalent) will also make the bedspread more resistant to the possibilities of stains and fabric damage.

If maintained properly, the bedroom soft-goods accessories will provide years of dependable service and maintain the desired décor established by the motor-home owner.



# **Structural Features**

#### **Chassis Features**

The chassis of your Tiffin Motorhomes Zephyr was built and is warranted by Spartan, the chassis manufacturer. The operating instructions for that chassis are included in the Chassis Owner's Manual which is provided with your Zephyr and is a part of the Owner's Information Package furnished to you by your Tiffin Motorhomes Dealership.

Before you begin using your Zephyr, please read and follow all recommendations for the proper care, operation, and maintenance of the chassis—this will assure you of pleasant, trouble-free use of your motor home.

Should you have any questions about the chassis, however, you should contact your chassis manufacturer as noted in the literature described earlier.

TYPICAL CHASSIS ITEMS COVERED UNDER WARRANTY BY THE CHASSIS MANUFACTURER
Steering Wheel
Steering System
Instrument Panel
Engine
Transmission
Chassis Frame
Axles
Fuel Tank
Suspension and Springs (Front-End Alignment is not covered)
Tires and Wheels
Brakes
Exhaust System
Leaf Springs

## **Alignment**

The Zephyr motor home you have purchased has been aligned at the factory prior to shipment to you. During the first 10,000 miles of operation of your Zephyr, the chassis will have a tendency to "settle" and readjust itself in response to the loading of your motor home.

Although it normally is not necessary to realign the Zephyr before the first 10,000 miles of use; it is, nonetheless, recommended that you have the Zephyr alignment checked after the first loading of the motor home.

However, if you feel that you have noted some discrepancy or anomaly in steering operation, please contact your chassis manufacturer or call Tiffin Customer Service at (256) 356-8661 to address your concerns.



# **Electrical Features**

#### **General Information**

There are two electrical systems in your Zephyr motor home—these are the 12-volt DC (12 VDC) system and the 120-volt AC (120 VAC) system. Most standard appliances require the 120 VAC system, while the majority of the lighting systems used in the Zephyr use the 12 VDC system.

The electrical power for the 12 VDC system is supplied by the batteries of the Zephyr; those batteries are, in turn, charged by a power converter. The electrical power for the 120 VAC is supplied by the electrical power hookup cord when the Zephyr is connected to an external power source or when the on-board electrical generator is in operation.

If installed, the optional inverter can also supply 120 VAC electrical power (to limited outlets and limited appliances)—the inverter transforms the 12 VDC electrical power from the batteries into the 120 VAC electrical power for the basic appliances. Please note: if the 120 VAC circuit stops working, check the 120 VAC breaker panel inside the motor home; if that breaker isn't "tripped," then check the circuit breaker on the inverter.

## **Caution**

Failure to turn off the 120 VAC appliances when starting or stopping the generator may damage the transfer switch and/or electrical appliances.

To connect the Zephyr to an external source of 120 VAC electrical power, it is first recommended that

all of the circuit breakers (Figure 7-1) are in the "off" position—this is done to prevent any power surge upon connecting the motor home to the external power source.

Then unwind the power cord from the electrical



Figure 7-2. Electrical Power Hookup Cable

compartment (Figure 7-2) located in the external compartment behind the driver's-side rear tires. The standard, flexible,



Figure 7-1. Circuit Breakers Located Under Refrigerator

power cord supplied with the Zephyr is designed to handle up to 50 amperes.

Make sure that the pins in the male end of the plug are oriented correctly so that they match the power cable, and that they are in good condition (i.e., aren't bent or damaged). If there is a circuit breaker switch at the "plug" end of the power cord, that breaker should be turned "off" before making the connection. Insert the plug into the mating outlet and then turn the circuit

breaker "on."

Close and lock the electrical compartment door to protect the contents and to keep them clean and dry. Close the cover on the power box, if so equipped, to avoid an unintentional disconnection and to keep the contents clean and dry. Then switch the main breaker to the "on" position.

When properly connected, the 120 VAC system provides power to all the 120 VAC circuits and outlets when the main breaker is turned "on."

## **Circuit-Breaker Boxes**

For the Zephyr, the 120 VAC breaker box and a separate 12 VDC breaker box (Figure 7-3) are typically



Figure 7-3. Circuit Breaker Box

located beneath the refrigerator or in the bedroom [if inside the vehicle] or in the storage box [if outside the vehicle]. The circuit breakers and associated fuses are installed to protect the electrical system of the Zephyr from any overloads. Do not attempt to change the electrical circuitry or to add appliances yourself.

Please consult an authorized Tiffin Motorhomes Dealership or Tiffin Motorhomes, Incorporated in Red Bay, AL to

determine whether any changes you desire are appropriate and acceptable. Tiffin Motorhomes' qualified staff of electricians can readily determine whether any changes sought (e.g., CB radio, amateur radio, personal computer system, and the like) are possible or not and can advise you on how best to realize these enhancements.

Please note that the 12 VDC fuses are located in the same compartment in the same distribution bay as the 120 VAC breakers. Fusing is provided for the following 12 VDC circuits: All interior decorative and overhead lighting, water heater, TV switching box, slide-out lights, power roof vents, monitor panel, and passenger-side console switch panel.



Figure 7-4. 12 VDC Fuse Panels

Additional 12 VDC fuse panels (Figure 7-4) are located in the front storage compartment on the driver's side; these fuse panels provide protection for the following circuits: Mirrors, fog lights, hydraulic jacks, camera, wipers, docking lights, dashboard panels, spot light, power seats, radio, step cover, satellite receiver, 30-ampere ignition breaker, 50-ampere ignition breaker, and dashboard air circuit breaker.

These fuse panels are protected by a plexiglass shield to prevent accidental short-circuiting of the 12 VDC power system. To protect this 12 VDC system further, DO NOT STORE anything in this

compartment (e.g., toolbox) which may jostle around, break through the shield, and short out the 12 VDC system—if this system were short-circuited, extensive damage and/or fire could result. Located on

#### ELECTRICAL FEATURES

the passenger-side rear compartment is another circuit panel which contains the following circuit breakers: Slide-outs, 12 VDC disconnect, storage box lights, and solenoids.

# **Warning**

When any fuse is to be replaced, <u>never replace a blown fuse with another fuse with a larger current rating</u> (e.g., amperes) <u>than the original rating of the fuse being replaced</u>—to do so would probably damage circuits and/or equipment and cause harm, injury, or death to nearby persons.

## **Auxiliary Start Switch**

The auxiliary start switch is located on the driver's-side switch console box (Figure 7-5). This switch



Figuure 7-5. Driver's Side Switch Console

briefly connects the Zephyr coach batteries to the chassis batteries which, in turn, allows the chassis batteries to "borrow" power from the coach batteries to assist in starting the engine.

If the chassis batteries cannot themselves start the engine in the

"normal" mode, hold down the battery-boost switch and retry starting the engine.

By using the battery-boost switch while trying to start the Zephyr engine, a jump-start situation is realized between the coach and chassis batteries.

If the battery-boost switch is required to start the engine on a regular basis, ask your Tiffin Motorhomes Dealership to check the chassis batteries and the associated charging system.

## **Battery Inspection and Care**

The 12 VDC electrical-power system consists of 6 VDC batteries (four of them) wired in a series-parallel combination to provide a final 12 VDC system providing up to 450 Ampere-hours (A-hr) of service.

As the batteries contain a significant, and potentially lethal, amount of electrical energy; they must be handled with due diligence and care. Some of the routine precautions include:

# **Warning**

Remove rings, metal watchbands, and any other metal jewelry before working around batteries. If any metallic object (tool, jewelry, etc.) contacts the positive battery terminal or any connection made to that terminal AND also contacts the negative terminal or any of its connections, a SEVERE ELECTRICAL SHORT will occur which could result in an explosion, fire, and/or personal injury. Lead-acid batteries contain diluted sulfuric acid which can be dangerous; avoid direct contact with any battery fluids. Always wear eye protection while servicing batteries.

## **Caution**

Disconnect the 120 VAC electrical power cord and the negative terminal from the coach batteries BEFORE working on the Zephyr electrical system.

## **Caution**

If the Zephyr ever requires any welding operations on the frame, first disconnect the chassis batteries. Failure to do so will destroy all of the chassis computer system.

When batteries (Figure 7-6) are not used for extended periods of time, they will gradually lose their



Figure 7-6. 12 VDC Battery Supply (Compartment)

electrical charge. Therefore, it is necessary periodically to recharge the batteries to increase the operational lives of the batteries. It is also necessary to check the external condition of the batteries on a regular basis. Look for cracks in the battery case and cover. Check the vent plugs and replace them if they are cracked or broken. Keep the battery clean.

Since accumulations of dirt and acid residue around the battery terminals may provide an electrical path for discharging the battery, the area around the terminals should be cleaned periodically. One can use an old toothbrush and a sparse amount of a diluted solution of

baking soda (sodium bicarbonate) and water (distilled or de-ionized, preferred; tap water, acceptable) to clean and neutralize any acidic build-up around the battery terminals.

#### ELECTRICAL FEATURES

If there is any foaming on the top of the battery, this indicates that acidic residues are being neutralized. Rinse the cleaned areas thoroughly with distilled or de-ionized water (tap water is acceptable, too).

Avoid getting the baking-soda solution into the battery fill plugs to each battery cell; this would drastically reduce the effectiveness of the battery (by neutralizing the sulfuric acid in the battery cells) or, worse, "kill" the battery. Dry the battery cables and terminals to prevent corrosion; to protect those terminals further, use a plastic ignition spray on the terminals. Do not use grease on the terminals, especially on the metal-to-metal connections, as grease may act as an insulator and keep the battery electrical power from entering the cables. If the batteries are not going to be used for an extended period of time, they should be removed from the Zephyr and stored in a warm, dry place. IT IS STRONGLY RECOMMENDED that this service be performed by a qualified service technician, as the process is usually too complicated for the average owner to perform.

For those who may wish to perform this service themselves, the following procedure is described: Mark the battery cables ("+" [plus] sign or "red" for the positive cable; "-" [minus] sign or "black" for the negative cable) so that they can be properly reconnected again later. Then disconnect the negative terminal(s) from the batteries. Afterwards, disconnect the positive terminals. Now the batteries can be removed for storage. When the batteries are moved, keep them upright at all times. To reinstall the batteries at a later date, reverse the above-described process. While in storage, these batteries would require periodic recharging to maintain their full charge.

Additionally, the batteries will, over time, lose some of the water used with the sulfuric acid in the batteries. Following manufacturer's recommendations as found in the Owner's Information Package, periodically check the fluid levels in all the cells of the batteries (be sure to use safety eyewear during this process) and fill those that are low with water (distilled or de-ionized water is preferred; tap water is okay).

Don't overfill the cells; follow the filling directions exactly. This battery checkup should be done on a regular basis to realize the fullest service possible from the batteries over the longest time possible. If the Zephyr is to be stored for an extended period of time, the 12 VDC battery system should be disconnected—this will prevent unnecessary drain and corrosion of the batteries and their terminals.

## **Battery Disconnect Panel**

The battery disconnect panel is located inside the battery storage compartment. There is a rotary switch



Figure 7-7. Rotary Switch to Disconnect Engine Battery

(Figure 7-7) on the upper left-hand side of the compartment which can disconnect the engine battery when the vehicle is to be stored for any appreciable time. Rotating this switch disconnects the engine batteries only, not the house batteries. This feature is designed to prevent the engine batteries from being drained during storage. This switch also disconnects all



Figure 7-8. Rotary Switch to Disconnect "House" Batteries

#### ELECTRICAL FEATURES

the 12 VDC circuitry from the batteries; thus removing the total electrical load from those batteries, with the exception of the LP detector. On the upper, right-hand side of that compartment is another rotary switch (Figure 7-8) which, when activated, disconnects the "house" batteries (i.e., the 12 VDC system for the motor home). When the Zephyr is to be stored for any length of time, it is wise to disconnect these two 12 VDC systems.

When the Zephyr is removed from storage, rotate the upper, left-hand switch to reconnect the 12 VDC circuitry to the coach batteries again and rotate the upper, right-hand switch to reconnect the "house" battery—the 12 VDC systems are now reactivated. The Spartan chassis of the Zephyr may be equipped with a second disconnect switch strictly for the chassis batteries.

If your Zephyr is so equipped, this "master kill switch" may be located in the rear engine compartment. This switch disconnects all power to the coach so that the coach cannot be started. This switch is used to prevent the ignition circuitry from being accidentally turned on when the engine is being serviced.

For routine, short-term use, there is a "12 VDC disconnect" switch (Figure 7-9) on the switch console located in the stairwell of the Zephyr. This switch—located in the upper, left-hand corner of the switch console—can be used to disconnect the "house" battery from most of the 12 VDC circuits in the motor home so that there is no inadvertent drain on the battery while the owner is away from the motor home (e.g., shopping trips, day trips for sightseeing).

It is a good idea to develop the habit of disconnecting the 12 VDC "house" battery system whenever one leaves the motor home for the better part of a day so that the "house" battery is protected. Additionally, it is worthwhile periodically to check the fluid levels in the batteries constituting the 12 VDC "house" battery system to make sure that all fluid levels are properly maintained; otherwise, a full charge cannot be maintained in the batteries.



Figure 7-9. 12 VDC Disconnect Switch

## 120-Volt AC (120 VAC) Receptacles

Your Zephyr Motor Home is equipped with several 120 VAC receptacles (Figure 7-10) located

throughout the interior of the motor home. These 120 VAC receptacles are of the "three-prong" variety; the third prong being a grounding pin which provides adequate grounding to protect one from any electrical shock.

For these receptacles to work properly, do not use an adapter, cheater, or extension cord which defeats the function of the grounding pin. For the same reason, never remove or bend away the ground prong or pin

Figure 7-10. 120 VAC Outlets

from any three-prong AC plug so that it would fit a two-prong AC receptacle (i.e., an ungrounded AC receptacle).

Never operate the Zephyr if there is an electrical short present, as an electrical short may deliver an electrical shock to anyone coming in contact with the exterior of the unit. If you should feel even the slightest of electrical shock, immediately disconnect the unit from the 120 VAC power source and locate the electrical fault (i.e., typically, it is a break in the grounding circuit).

Do not reconnect the 120 VAC power until after that electrical fault is fixed—the grounding circuit must be continuous from the frame to the distribution panel, to the power cord, and to the earth ground so that electrical-shock protection is realized.

# 12-Volt DC (12 VDC) Receptacles

Your Zephyr Motor Home is equipped with a 12 VDC receptacle conveniently located on the dashboard or bulkhead. This 12 VDC receptacle can be used for providing power to various items, such as cellular phones or personal computers or portable communications equipment.

This receptacle is usually found on the bulkhead or on the dashboard (i.e., the connector in Figure 7-11) in front of the passenger's seat so that it is conveniently available to be used by the personnel in the cockpit area.



Figure 7-11. 12 VDC Outlet

## **Ground-Fault-Circuit-Interrupt (GFCI) Receptacles**

In the kitchen and bath areas, there are 120 VAC GFCI receptacles (Figure 7-12) which provide greater protection against inadvertent electrical shocks. These specialized GFCI receptacles provide both overload and short-circuit protection for the user. The electrical receptacles located in the slide-out(s)



Figure 7-12. Ground-Fault Circuit Interrupter (GFCI)

are wired through the kitchen GFCI. The exterior receptacles are wired through the bathroom GFCI. Consequently, if an appliance plugged into a slide-out or exterior receptacle is not working, check for a tripped GFCI in the kitchen or bathroom.

In addition, these receptacles protect the user from ground faults between an electrically "hot" wire and ground. The GFCI will not reduce the shock hazard if the short is between a neutral and "hot" wire or between two "hot-lead" wires.

The GFCI should be tested at least once a month. The 120 VAC electrical system must be "on" for the GFCI to be tested. To test the GFCI the reset button needs to be pushed in fully before starting the test. Push the test button; this will cause the reset button to pop out which means that the protected circuits have been

disconnected. Push the reset button back in until a "click" is heard—this will re-activate the protected circuit. If the GFCI is working properly, the reset button will remain in the "in" position.

# ICC (Interstate Commerce Commission) Switch



Figure 7-13. ICC Switch

On the driver's side console, one will notice a switch (Figure 7-13) labeled "ICC." This switch is a momentary pushbutton switch—it is active only when the switch is being pressed. This switch enables the driver to communicate with other traffic by flashing the clearance and sidelights of the Zephyr.

If the lights are presently "on," the switch will momentarily turn them "off." If the lights are "off," the switch will momentarily turn them "on."

# Inverter | Charger

When the 120 VAC power is not available, either from the power cord or the generator, the inverter

(Figure 7-14) may be used to supply 120 VAC power to the motor home. Although the inverter itself is located in an external storage compartment, the control panel for that inverter (Figure 7-15) is located inside, above or near the entrance door.

When the inverter is turned "on," it transforms the 12 VDC power to 120 VAC power for the operation of lights, appliances, televisions, and related items. The 120 VAC power which is generated by the inverter is routed to the electrical sub-panel



Figure 7-14. Inverter

located next to the main breaker box under the refrigerator [if inside the vehicle] or in the storage compartment [if outside the vehicle].

For proper operation of the inverter, one should initially set the inverter functions by using the Xantrex Installation & Owners Manual as a guide.

During normal operation, there are many system-status displays that may appear on the inverter

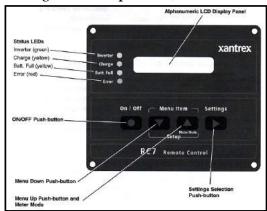


Figure 7-15. Inverter Control Panel and Functions

control panel; it is necessary, therefore, for the user to read the actual Installation & Owner's Manual for this system to become familiar with all the operating characteristics and their respective status reports.

The breakers in the sub-panel are labeled to explain where the 120 VAC power is routed. Generally, the inverter supplies power to the microwave, kitchen, bath, and bedroom lighting and select receptacles.

When the Zephyr is connected to an external power source or the generator is being used to supply power, the inverter/charger will automatically switch "on" to charge

the 12 VDC batteries. For more detailed information, consult the Installation & Owner's Manual located in the Owner's Information Package.

## **Electrical Generator**

The electrical generator (Figure 7-16) is located in a compartment in front of the motor home between the chassis rails on pull-out slides. The generator is mounted on electrical slides for easy access; the

switch to activate the slides is located in the external compartment in front of the driver's side tire.

Prior to starting or stopping the generator, make sure that all the 120 VAC appliances are turned "off." After the generator has been started, wait until the transfer switch has connected before turning "on" any of the appliances.

The generator can be started from either the remote-start switch located on the dash, from the automatic generator starting (AGS) system console (Figure 7-17), or directly at the generator itself. The



Figure 7-16. Electrical Generator

hour meter installed on the generator records the number of hours of operation of the generator motor—this elapsed time is needed for observing necessary maintenance schedules on the generator.

The AGS system, when properly programmed, permits the generator to be turned "on" and "off" automatically to meet the fluctuating demands of the motor home (e.g., heating & air conditioning, cooking, televisions, and the like). For a quick overview of the operation of the AGS (Figure 7-17), the following is provided:

<u>Start/Stop switch</u> – This switch also works just like the generator-start switch on the generator. If the generator has a "run" light and displays diagnostics, the AGS "run" light will also be "on" if the generator is running. Further the AGS start-switch light will flash during the pre-heat function and will also flash any generator-fault messages.



Figure 7-17. Automatic Generator Starting (AGS) System

<u>Auto Gen button</u> – This button selects the operating mode of the generator set: <u>Manual</u> (operator determines start and stop functions; no automatic operation), <u>Auto On</u> (automatic start and stop operation is available), and <u>Quiet On</u> (automatic start and stop operations are not available during the specified quiet time).

<u>Set button</u> - This button is used to display and change any "settable" values, such as the Local Time, Quiet Time Start and End (i.e., QT Start; QT End).

<u>Enter button</u> – This button is used to store the values that have been changed during any "set" function and also to respond to any display commands.

#### ELECTRICAL FEATURES

<u>Up/Down switch</u> – This switch is used to scroll upwards or downwards through the choices presented on the display and to change any values that can be "set."

NOTE: The "Auto On" function requires two keystrokes (i.e., first press "Auto Gen" from the Manual mode setting; then press "Enter" to initiate the "Auto On" mode); this two-step process provides some protection against inadvertently initiating the automatic start/stop mode.

For more detailed operating instructions of the generator and its associated control options and to determine necessary preventive-maintenance schedules and procedures, please review the manufacturer owner's manuals for more detailed instructions, directions, and cautions.

## Caution

Failure to turn "off" the 120 VAC appliances when starting or stopping the generator may damage the transfer switch and/or electrical appliances.

# **Energy Management System (EMS)**

The Zephyr has a smart energy management system (EMS) which is a centralized power switching, fusing, and distribution center (Figure 7-18). The EMS is a totally self-contained 120/240 VAC



Figure 7-18. Energy Management System Display Panel

distribution and management system designed to handle the varying power requirements of typical recreational vehicles. The EMS provides circuit protection for all the 120 VAC circuits in the recreational vehicle and also manages the electrical power loads to minimize possible overloading and tripping of circuit breakers.

Depending on whether the EMS is connected to an external AC power source having a 30-Ampere or a 50-Ampere maximum current-carrying capacity (i.e., the two types of power hook-ups

normally encountered at RV parks), the EMS will automatically sense whether it is connected to either a 30-Ampere service, a 50-Ampere service, or an electrical generator.

Depending on the local power detected and available, the EMS controls the operation of up to six possible power loads (e.g., front and rear air-conditioner systems, refrigerator, washer/dryer, microwave oven, televisions). If the total power load of all the appliances presently in use creates a total current requirement approaching or exceeding the circuit limit, the EMS selectively begins to turn "off" the power to such appliances so that the total current load remains within the desired limits (i.e., 30 Amperes or 50 Amperes).

As the current overload condition improves (e.g., air conditioner cycles "off"), then the EMS will attempt to bring other appliances back on-line as long as the total current level specified is not exceeded.

#### ELECTRICAL FEATURES

The user will establish the order of "what is turned 'off' first, then second, and so on" by entering the priorities of all affected appliances in a "shedding table" in the EMS.

For full details concerning the setup and the operation of the EMS, please consult the Smart Energy Management System Service Manual furnished in the Owner's Information Package that came with the motor home.

### **Automatic Transfer Switch**

Your Zephyr is equipped with an automatic transfer switch. When the generator is turned "on," this switch automatically transfers from external power to generator power. There will be a slight delay between the start of the generator and the electrical connection being made—this delay allows the generator to reach normal operating speed without needing to supply a required load.

When the Zephyr is plugged into an external source, a "click" will be heard in the transfer switch box—this is a normal function and merely indicates that the unit is changing over from an external power source to the generator.

## **Surge Guard**

The Zephyr motor home is protected from faulty RV park power by a surge protector (Figure 7-19) installed in the exterior power compartment of the motor home. In concert with the automatic transfer switch, this surge guard provides "bumper-to-bumper" protection of the entire RV electrical system.

The combined functions of the transfer switch and surge guard are such that they will transfer to either RV park power or to the generator automatically when energized. In the event that the RV park power and the generator power are both simultaneously available, the generator power will dominate after a 30-second delay. Once the generator is shut down, the RV park power will activate after a 2-second delay.

To test the surge protector, connect the RV park power to the motor home; then wait for the time delay and observe the display for RV park power status. Turn "on" the motor-home generator; observe

the remote display of the power transfer. Wait for the appropriate time delay and observe the display to note the generator power status. Then switch "off" the generator; observe the display to note the power transfer. Wait for the appropriate time delay and observe the display to note the RV park power status.

The surge guard protects against over/under-voltage conditions, over/under-frequency conditions, and brownout/blackout conditions; among others. Please refer to the manufacturer's literature for more complete information, as may be needed.



Figure 7-19. Surge Guard Display Panel

## Resettable Circuit Breakers

The resettable circuit breakers (Figure 7-20) are located within 18 inches of the source of power; that is,

the converter and the battery. When the circuit breakers are shut down or electrically tripped, they must be manually reset. To find the circuit breakers, follow the line from the battery or converter approximately 18 inches—this may lead to a junction box or to a cabinet inside the Zephyr or to a similar location.

As needed, manually reset the circuit breaker or breakers as shown in the accompanying picture. Be careful when working around these connections as an accidental, electrical short to ground (i.e., momentarily connecting the "positive" or "hot" terminal to any part of the chassis) can be potentially hazardous and harmful.



Figure 7-20. Resettable Circuit Breakers

Towards this end, don't store in this particular storage compartment anything which may move around in transit and subsequently cause any electrical short circuits or anything that is flammable.

### **Fuse Blocks**

Some of the electrical circuitry within the motor home is protected by various fusing systems. Some of these fuse blocks are immediately accessible from the driver's side underneath the dashboard. Underneath the dashboard is an enclosure which contains fuse blocks. These fuse blocks protect some of the major electrical systems of immediate concern to the driver such as the power seats (driver's and passenger's), spot light, mirrors, camera, radio, and various extra fused positions.

Should there be any electrical failure of these components or systems, the first troubleshooting procedure should be to check the fuses and have available replacements to replace any blown fuses, as may be warranted.

Also the Zephyr contains a computerized diagnostic center, located beneath the access panel on the dashboard pod, for the engine of the motor home. This center permits a computer to be connected to the onboard diagnostic center monitoring many of the operating functions and parameters of the engine so that the current operating status of the engine can be determined and any anomalies or problems may be noted. This diagnostic tool enables the motor home owner to maintain an updated status of the engine so that the overall reliability of the motor home can be maintained.

As an aid to extracting and/or installing fuses in the fuse blocks, one may wish to buy an inexpensive fuse puller at any electronics or hardware store. This tool makes the installation or removal of fuses much easier and prevents inadvertent damage to nearby fuses or the fuse block itself.

Whenever a fuse has been "blown" and is to be extracted and replaced, it is good practice to examine the wiring going to that particular fuse to see if there is any noticeable degradation (e.g., wiring insulation nicked, missing, or melted) which may indicate damage beyond the fusing proper.

# Warning

Never replace a fuse with a fuse rated larger than that which originally came from the factory. To do otherwise will cause serious damage, overheating of the wiring, and possible ignition of nearby materials resulting in a fire.

## Seven-Pin Towing Connector

Your Zephyr is equipped with a standard, 7-pin connector near the towing hitch at the rear of the motor home to supply the necessary circuitry to control a towed vehicle. The wiring of that connector is shown in Figure 7-21.

Make sure that any cable from the vehicle to be towed is wired correctly to mate properly with the connections shown in the diagram of the connector. If in doubt about proper wiring, have a qualified

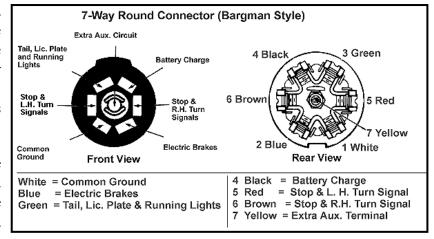


Figure 7-21. Bargman 7-Way Round Towing Connector

service technician prepare and install the necessary cable to mate with the 7-pin connector on the motor home to assure proper operation subsequently when any vehicle is actually towed by the motor home.

When the towed vehicle is uncoupled from the motor home and the cable is disconnected from the 7-pin connector, be sure to close the spring-hinged cover plate on the connector to protect the contact pins from dirt or debris. In a similar manner, protect the cable end from similar damage, weather, or debris—one such method could be to place the connector end in a heavy-gauge plastic bag (e.g., polypropylene, polyethylene, etc.) and secure the bag tightly around the cable with a stout elastic band or tape and then mount the secured cable in a manner to keep it both from mechanical damage and water intrusion.

When the towed vehicle is again coupled to the motor home via the towing hitch and the cable is again connected to the 7-pin connector, make sure the resultant connection is tight and solid so that the connection won't jar loose during use. Several supplemental methods to secure that connection have been used; some of which include securing the connection with a strong rubber band or with Velcrotype fasteners to provide a supplemental mechanical backup to the actual electromechanical connection.

Should a conversion adapter to convert the round, seven-pin connector to a flat, four-pin connector be needed; such an adapter may be purchased from any RV after-market store (e.g., Camper's Choice at www.camperschoice.com).



# **Slide-Out Features**

#### SLIDE-OUT OVERVIEW

# **Warning**

BEFORE ACTIVATING THE SLIDE-OUT FEATURES, please read the slide-out room instruction manual first. Additionally, the motor home must be parked and the leveling jacks must be used to level the motor home PRIOR to activating the slide-out features.

#### General Considerations

#### **Please Note**

The Slide-Out Room requires semi-annual inspection (i.e., every six months) to assure that the slide-out mechanism is properly aligned and functioning correctly. Please make sure that this inspection is performed every six months to correct any possible misalignments.

The slide-out-room feature is actuated by means of a readily accessible, rocker switch (Figure 8-1). The rocker switch must be manually held down in the desired position (i.e., either "in" or "out") to activate the desired action of the slide-out room and continue to be held down until the desired action is concluded. NOTE: The rocker switch for the slide-out will only operate when the ignition switch is in the "off" position—there is an interlock which keeps the slide-out mechanism from operating when the ignition is "on." Releasing the rocker switch before the slide-out is fully extended or retracted will stop the slide-out at some intermediate position.



Figure 8-1. Slide-Out Switches

# **Operating Precautions**

# **Warning**

Before attempting any extension of the slide-out room, check outside and make sure that there is at least a five-foot clearance around the area where the slide-out room will be extended.

Before the slide-out-room mechanism is to be used, make sure that the motor home is parked and the leveling process has been properly completed. Verify that no obstacles (e.g., branches, trees, telephone poles, power/water hookups, trash bins, and the like) are within a five-foot space envelope of that slideout room to preclude damaging the slide-out room when it is finally deployed.

### **Extending the Slide-Out Room**

1. All windows in any slide-out room (Figure 8-2) must be closed and secured before that slide-out room is to be extended or retracted. Also any

loose materials or possible obstructions should be removed from the immediate slide-out room area. Make sure the motor home has been leveled. Make sure that the battery is fully charged and connected

to the electrical system.

2. Verify that there are no obstructions outside which may interfere with the operation of the slide-out room.



Figure 8-2. Typical Zephyr Slide-Out

- 3. Prior to moving the front slide-out room in either direction, make sure that the driver's chair is moved forward into the driving area as far as possible and is locked into position.
- 4. Make sure that the ignition switch is in the "off" position prior to using the slide-out function; if
- 5. Push the "out" portion of the rocker switch; allow the slide-out room to go to its fully extended position—at this point, release the rocker switch (this locks the room into position).

# Retracting the Slide-Out Room

- 1. Before attempting to move the motor home, any slide-out room(s) must be fully retracted.
- 2. Verify that the battery is fully charged and connected to the electrical system.

the ignition switch is "on," the slide-out mechanism won't work.

3. With the ignition switch in the "off" position, push the "in" portion of the rocker switch; allow the slide-out room to go to its fully retracted position—at this point, release the rocker switch (this locks the room into position).

# Manual Operation: Slide-Out Room

Your Power Gear slide-out system is equipped with a manual override that allows one to extend or retract the room in the event of a loss of power.

#### **Please Note**

If the slide-out room doesn't move when the rocker switch is depressed, check the following:

Make sure the ignition switch is turned "off."

Make sure the battery is fully charged and connected.

Make sure the slide-out breakers haven't been "tripped"—these breakers are located in the storage box with the inverter/converter.

After the previous items have been checked and verified and the slide-out room still does not move when the rocker switch is pressed, follow these simple steps (Figure 8-3) to override the slide-out room manually.

- 1. Turn "off" the ignition switch.
- 2. Locate the slide-out electrical controller (refer to your Tiffin Motorhomes dealer or the Tiffin Motorhomes factory for its location). There are two versions of the controller. For version 1, unplug the six-pin wiring harness to the controller. For version 2, remove one of the motor leads (either the motor I or the motor II lead from the controller).
- 3. Locate the slide-out motor; it will be mounted to one side of the slide-out rails. NOTE: If the motor home has an underbelly or a cover over the motor, these parts must be removed for access.
- 4. Rotate the brake lever, on the backside of the motor, counter-clockwise (CCW) (looking from the rear of the motor) about 1/8 of a turn to the released position. This action will release the brake that holds the room in place.
- 5. Locate the manual override for the slide-out system.
- 6. The room is now free to move. Using a 3/4" wrench, crank the

Figure 8-3. Manual Slide-Out Deployment Sequence







#### SLIDE-OUT FEATURES

- room either "in" or "out" completely (depending on your needs). NOTE: If the slide-out system is supplied with a gearbox override (optional), use the crank handle to move the room.
- 7. When the room has fully moved "in" or "out," apply pressure to the wrench or ratchet and return the brake lever to its engaged position—this will assure that the room is locked into a secured position.
- 8. Take the unit to an authorized dealer for service.



# **Exterior Features**

# **Towing Hitch**

On the rear of the Zephyr can be found a Class 3, 10,000-pound towing hitch (Figure 9-1) capable of handling a tongue weight of 1,000 pounds. This hitch is installed for towing a passenger car to be used when the motor home is parked. The wire connector installed with this hitch is a standard, seven-pin connector. For more information on the connector, please see Chapter 7 of this Owner's Manual.



Figure 9-1. Class 3 Towing Hitch

#### **Exterior Sides**

The sides of your Zephyr (Figure 9-2) are constructed of gel-coated fiberglass. To enhance this feature,



Figure 9-2. Zephyr Exterior

the end caps are also gel-coated fiberglass. To clean these fiberglass surfaces, only use warm water and a mild cleanser; gently wash with soft cloths. Use of stiff bristle brushes or other harsh abrasives may cause scratches in the fiberglass surfaces. Please note: Tiffin Motorhomes is NOT responsible for the weathering and/or oxidation of these gel-coated surfaces.

Lighted storage compartments (Figure 9-3) are located on the

exterior sides of your Zephyr. All of these varied external storage bays or

compartments provide ample, additional space for your belongings while you are traveling. When stowing materials in these storage compartments, try to "balance" the resultant weight load from front to rear and from side to side—this will keep the center of gravity of the motor home essentially unchanged and should not adversely affect the handling characteristics of the motor home when it is in motion.



Figure 9-3. Typical Exterior Storage Compartment

# **Security Lights**

On the Zephyr, exterior security lights (Figure 9-4) are standard features. This light is installed on the passenger side of the coach to help light that side of the Zephyr for added protection. This light can serve as a "porch light" when the motor home is parked and the awning is deployed so that



Figure 9-4. Security Lights

#### EXTERIOR FEATURES

various activities (e.g., sitting outside, grilling, visiting) at dusk and later can be enjoyed by the motor-home owners and their guests.

#### Roof & Ladder

The Zephyr is manufactured with a fiberglass roof. Proper care and routine maintenance of your roof will assure many years of trouble-free performance. Please see Chapter 14 for details on recommended cleaning instructions. On the Zephyr, a roof ladder [load limit: 200 pounds] (Figure 9-5) may also be included as an additional feature. The ladder is typically used to permit easy access to the roof for routine maintenance and periodic inspections.

The ladder comes in two sections; the upper section is attached to the motor home; while the lower section is removable and must be stored after use. When attaching the lower part of that ladder to its upper part, be sure that the ball-lock pin is securely fastened through the locking device to secure the ladder assembly.



Figure 9-5. Ladder

# **Warning**

Do not exceed the maximum rating of the ladder (i.e., 200-pound load limit).

Do not attempt to walk on the roof either while it is wet or when condensation is present from the air-conditioning system, as that surface would be quite slippery.

# **Hydraulic Leveling Jacks**

# **Warning**

If the vehicle is equipped with a slide-out, DO NOT OPERATE any room extension until the leveling and stabilizing procedure has been properly completed. DO NOT RETRACT the leveling system until the slide-out room has been retracted. NEVER operate the leveling system when the slide-out is extended.

The Zephyr is equipped with hydraulic-leveling jacks. These jacks work in pairs: Front, right side, left side, and rear. Before extending these jacks, the engine must be "off," the ignition switch must be in the "ACC" position, and the transmission must be in "park." The parking brake needs to be set and the tires blocked securely; then the leveling jacks can be activated.

# **Caution**

DO NOT LIFT the wheels of the motor home off the ground when leveling—if done, the motor home can "lean" forwards or backwards when supported only by the leveling jacks. Never use the jacks to lift the motor home off the ground to change the tires or perform any under-chassis maintenance—these jacks are not meant for this type of service and this misuse would be very dangerous to the operator.

## **HWH Leveling Control System**

The HWH Computerized Leveling system (Figure 9-6) requires only minimal effort from the motor-

home user. For automatic leveling of the motor home, perform the following steps:

#### **Automatic Leveling:**

1. Turn the ignition switch to the "acc" or "on" position. The engine must be "off" to level the motor home. The transmission shift must be in the position for parking. The parking brake must be set either manually or automatically. If the "not in park/brake" light on the HWH console is "on," check or re-check the shift and brake position.

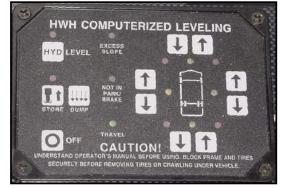


Figure 9-6. HWL Leveling Control Panel

- 2. Press the "hyd" button on the HWH console. The "hydraulic operation" indicator light will turn "on" with a steady glow.
- 3. Press the "hyd" button a second time; the "hydraulic operation" indicator light will flash "on" and "off," the motor home will automatically level itself, then the system will turn itself "off."

To store the hydraulic jacks prior to moving the motor home, perform the following steps:

- 1. Turn the ignition switch "on"; then store the hydraulic jacks immediately.
- 2. Press the "hyd" button once; the "hydraulic operation" indicator light will turn "on" with a steady glow.
- 3. Press the "dump" button.
- 4. Press the "store" button; the "store" indicator light will flash while the jacks are being retracted.

5. When the "travel" light turns "on," the jacks are fully retracted and the motor home may be moved. The HWH Leveling Control system will turn itself "off."

For manual operation (see Figure 9-7) of the hydraulic jacks, perform the following steps:

#### Manual Leveling:

1. Turn the ignition switch to the "acc" or "on" position. The engine must be "off" to level the coach. The transmission shift must be in position for parking. The park brake must be set either manually or automatically. If the "not in park/brake" light is "on," check or recheck the shift and brake position.



Figure 9-7. HWH Leveling Control Panel

- 2. Press the "hyd" button. The "hydraulic operation" indicator light will turn "on" with a steady glow.
- 3. On the right-hand portion of the HWH Leveling Control touch panel, note the outline of the

motor home and the various "raise" (i.e., "up" arrow and "lower" (i.e., "down" arrow) touch buttons.

4. Press the respective "raise" ("up" arrow) button to raise the respective side or end of the motor home. A yellow light to the front, side, or rear of the motor-home outline indicates that that side or end is low. The "lower" ("down" arrow) buttons will lower the motor home.



Figure 9-8. Leveling Leg Under Chassis

NOTE: The hydraulic jacks (Figure 9-8) will always work in pairs: Front, right side, left side, or rear.

## **Important**

The leveling system should be cycled once a month or whenever the motor home is used to keep the leveling system in good operating condition.

## **Electric Steps**

The Zephyr is equipped with electric, two-step doorsteps. The rocker switch (Figure 9-9) to operate these steps is located in the passenger console box. When the power switch for the steps is in the "on"

#### EXTERIOR FEATURES

position, simply open the door and the steps will automatically extend. Detailed operation for the electrical, two-step doorsteps is as follows:

- 1. Turn the step power switch "on."
- 2. Close the door. The step should retract and lock into the UP position.
- 3. Open the door. The step should extend and lock into the DOWN position.
- 4. Turn the step power switch "off." The step should remain in an extended position when the door is closed. Turning "off" the power with the step retracted will hold the step in a retracted position, as well.
- 5. With the step extended, turn the step power switch "off" and close the entrance door. Turn the motor-home ignition switch "on." The ignition override system will go into effect and the step will automatically retract.

PATIO DOOP AMERIC AMERICAN AME

Figure 9-9. Entrance Step Switch

#### **Caution**

If the motor home is driven with the step in the extended position, there is the possibility of causing major damage to both the step and the motor home.

6. With the step switch in the "on" position, turn the vehicle ignition switch "off" and open the door. The step will extend and lock in the DOWN position.

# **Caution**

If the door is opened and closed without allowing the step to extend fully and lock in the "DOWN" position, the step will retract and lock in the "UP" position. When the door is re-opened, the step will not extend. The power switch must be turned "on" for the step to extend.

7. This feature is only operative the first time the door is opened after the vehicle ignition switch is turned "off." When the ignition switch is "on," the step will always activate with the door movement, regardless of the position of the step power switch.

# **Caution**

Always be sure to "look before you leap"! When opening the entrance door from the inside, be sure that the step has fully deployed before trying to step outside to avoid falling and possible injury.



Figure 9-10. Entrance Step Switch

When the electric steps are fully retracted and the motor home is being made ready for travel, be sure to deploy the cover over the stairwell (use either the switch on the driver's console or the switch [Figure 9-10] on the passenger's side) to protect any occupants of the cabin from any accidental stepping into the open stairwell. Activating either switch will cause the stairwell cover (Figure 9-11) to be pneumatically deployed from a recess beneath the floor in front of the passenger's seat. This precaution will provide a safe traveling environment for anyone using the passenger's seat during travel.



Figure 9-11. Stairwell

#### **Mirrors**

This motor home is equipped with convex, remote-controlled, exterior, rear-view mirrors (Figure 9-12). Always adjust the mirrors for maximum rear visibility prior to driving. If another driver is to drive, be

sure the mirrors are readjusted to accommodate the second driver.



Figure 9-12. Rear-View Mirror

These standard chrome mirrors are adjusted by using the multidirectional switch located on the dashboard. Select the mirror to be adjusted by pointing the arrow in the direction of that mirror. Move the control in the direction of movement desired to obtain the best view for that mirror. The adjustment control moves the top half of both mirrors. The bottom half of each mirror is convex and is adjusted manually.

Detailed instructions for these manual adjustments can be found in the manufacturer's literature available in the Owner's Information Package. However, this brief overview of mirror adjustment can begin the process: The top portion of the mirror should be adjusted horizontally so that you can see your own motor home in the one-inch

surface closest to the motor home; the remaining portion of the mirror now permits you to see the road behind you. The mirror should be adjusted vertically so that you can see the rear bumper on the bottom of the plane portion of the mirror.

#### EXTERIOR FEATURES

The convex mirrors should be adjusted horizontally so that you can see your own motor home in 1/3 of the mirror. These convex mirrors should then be adjusted vertically to allow you to see any other vehicles alongside your motor home.

These mirrors also contain heating elements to defog or de-ice the mirror glass during cold weather operation. The "on/off" switch for this feature is located by the adjustment control. Further adjustment of the mirror may be necessary at the swivel portion of the mirror arm.

NOTE: Objects viewed in convex mirrors appear to be smaller and farther away than they actually are. Consequently, when one is driving, be sure to make allowances for the nearness of other vehicles or obstructions when one is driving or parking, especially when one is "backing up" the motor home.



# **Interior Features**

## **Bedspread**

As a furnished part of the bedroom suite (Figure 10-1), a bedspread and matching pillow accessories are included with the Zephyr motor home. Other bed linens (e.g., sheets, blankets, pillows, pillowcases) are

linens (e.g., sheets, blankets, pillows, pillowcases) are the sole responsibility of the motor-home owner and are to be provided by that owner.

For the bedspread and pillow shams, cleaning instructions are "for dry-cleaning only," as the bedspread was made with materials treated for stain resistance; dry-cleaning will prolong the life of these materials.

Minimizing exposure to unnecessary sunlight will prolong and preserve the richness of the colors of the fabrics; so it is advisable to keep the shades closed on



Figure 10-1. Bedroom Decor

the "sunny side" of the motor home, whether parked or in transit.

# **Flooring**

The living room and bedroom floor areas are carpeted with filament-nylon carpeting treated with Scotch-guard, a stain-resistant coating. In the Owner's Information Package, there is additional



Figure 10-2. Ceramic Tile Flooring

literature from the manufacturer concerning the specifics of caring for the carpeting which, if followed, will prolong the appearance and life of the carpeting. Please become familiar with the recommended care and cleaning of the carpeting to assure its prolonged life.

Ceramic tile flooring (Figure 10-2) is standard in the kitchen and bathroom areas of the motor home. For routine cleaning, sweeping or vacuuming the floor would be sufficient.

If more thorough cleaning is warranted, the flooring can be cleaned with a damp mop and water. For more stubborn stains, a mixture of soap-free household cleaner (e.g., vinegar, ammonia, or comparable products) and water can be used to advantage.

One should not unduly saturate the floor surfaces with water, as this could damage the flooring substrate. Feel free to use any abrasives (cleansers, scouring pads; and the like) as they cannot scratch or mar the flooring surfaces and won't cause any damage to the flooring.

# **Ceiling**

The ceiling (Figure 10-3) in the Zephyr motor home is covered with a padded-vinyl headliner which can be easily cleaned with a damp, soft cloth and a mild detergent. Take care to clean around any vent areas to prevent any buildup of dirt, grease, or other accumulations.

When cleaning around any alarms (e.g., fire alarm, CO detector, and the like), take care not to introduce any water or dirt into the sensors of those alarms.

Figure 10-3. Padded-Vinyl Ceiling

#### **Window Treatments**

Throughout the Zephyr, the window treatments consist of pleated day/night window shades (Figure 10-4) which have two sections. When closing the shade, the first section to become visible is the "day"



Figure 10-4. Window Treatments Featuring "Day" and "Night" Settings

section which is translucent and permits outside ambient lighting to come into the motor home while blocking visibility.

If the shade is continued to be closed, one encounters the "night" section which places a heavier, more opaque material over the window to block out even more light from the outside.

The "night" setting is generally used in the evening or when a greater degree of privacy is sought.

All of the curtains installed in the Zephyr are to be dry-cleaned only; no water-based cleaning agents are recommended as they may cause

undue shrinking or fading of the fabric.

On some windows, mini-blinds may be installed. Instructions for the proper use and cleaning of any mini-blinds will be found in the Owner's Information Package furnished with the Zephyr.



# **Plumbing & Bath Fixtures**

#### FRESHWATER SYSTEM

#### **Monitor Panel**

The monitor panel (Figure 11-1) permits checking the approximate levels in the fresh, gray,



Figure 11-1. Monitor Panel (Water, LP Gas, Battery)

and black water holding tanks; the LP-gas level; and the condition of the house batteries. The monitor panel is generally located in an overhead cabinet above the passenger's seat.

To use this monitor, simply press the desired status button to obtain a read-out of the fresh, gray, and black water tanks and the present condition of the batteries.

The "empty" indicator light will momentarily light when the button is pressed. If the tank is

full, all of the lights will be "on." Lights are sequentially arranged to indicate fluid levels in

approximately third-tank increments.

For example: if the tank selected is approximately two-thirds full, then the indicator lights "E" (for "empty"), "1/3", and "2/3" will all be lit at the same time.

On the right-hand side of the monitor panel is a water pump switch. The switch controls the power going to the pump and is used to turn that power either "on" or "off." There are other water-pump switches nearby the sinks in the kitchen and the bathroom to enable convenient

use of the water system throughout the motor home.

### Kitchen Sink

The kitchen sink (Figure 11-2) installed is a solidsurface, double-bowl, stainless-steel sink equipped with two sink covers to provide additional counter space when the sink is not in use.

For the sink, cleaning care consists of washing only with mild detergents and water and using a soft



Figure 11-2. Kitchen Sink & Counter

cloth for subsequent drying and polishing. The faucet in the kitchen is a single-handle faucet.

## **Bath Sink, Shower & Accessories**

The sink (Figure 11-3) in the bathroom is a solid, continuous surface.



Figure 11-3. Bathroom Sink

When cleaning this surface, use care to prevent scratching or marring it. The typical bathroom accessories include a towel bar and a tissue holder.

The double-handled faucet in the bathroom was chosen to match the specified decor. The bathing facilities (Figure 11-4) installed may be a fiberglass



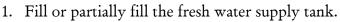
Figure 11-4. Shower

shower or combination shower/tub with a glass

shower door. The tub faucet with showerhead, hose, and bracket are coordinated with the sink faucet.

## **Water Pump**

The water pump is self-priming and totally automatic, operating on demand whenever water is required. The water pump is used to pressurize the freshwater system when the unit is not connected to city water. The switches (Figure 11-5) to this pump may be located in the bathroom, or sanitation-service compartment (Figure 11-6). To start the pump, follow these instructions:



- 2. Open the kitchen and bathroom faucets.
- 3. Turn the water pump switch "on" and allow the water to fill the water line and the hot water heater.
- 4. Close each faucet after it delivers a steady stream of water (close the cold-water faucet first). Leave the hot-water faucets "on" until they also deliver a steady stream of water. This procedure will assure that the water heater is filled with water.
- 5. The water pump should stop running once all faucets are closed.
- 6. The water pump is now ready for automatic operation. The pump will run when a faucet is open and stop when a faucet is closed.
- 7. Never allow the pump to run for long periods of time without



Fig. 11-5. Water Pump Switch



Figure 11-6. Water Pump Switch

water being present in the supply tank, as doing so may cause physical damage or blow fuses.

If water does not flow when a faucet is turned "on" while using the demand system, use the following troubleshooting chart:

Troubleshooting Chart of Automatic Demand Water System for No Water Flow	
SITUATION	SOLUTION
Pump running, but no water flow	Fill Tank     Clear the water line to the pump
Pump not running	<ol> <li>Check the pump switch</li> <li>Check the 12-VDC fuses</li> <li>Check the electrical connections</li> <li>Check the battery</li> </ol>

All of the water should be drained from the freshwater system when the unit is not in use for extended periods. For more detailed information regarding the water pump, one should refer to the water pump manufacturer's brochure in your Zephyr Owner's Information Package.

# **City Water Connection**

When connecting your mobile home to an external source of city water, be certain to use the water hose manufactured and labeled for potable water service-this will assure that the hose selected for use will not alter the taste of the water. To connect the city water supply to the motor home, connect one end of the power retractable hose (Figure 11-7) to the city water supply; this connection will usually be to a faucet or valve similar to your garden hose valve at home.

Turn the city water supply "on" (Figure 11-8) for a few seconds to clear

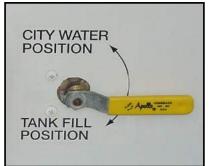


Figure 11-8. City Water Valve

the line. Once the water hose has been flushed thoroughly, turn the supply "off." Connect the other end of the hose to the city-water connections on the motor home.



Figure 11-7. Power Hose Reel

Once the city water fill valve is opened, water is supplied to the freshwater system including the hot water heater, faucets, and toilet. Turn "on" the water supply and open all of the faucets to clear any trapped air within the plumbing lines within the motor home.

Once any air pockets have purged from the water lines and water flows freely, close all of the faucets. The city water supply is pressurized (usually 60-80 psig); therefore, the water pump is not needed when the water system of the motor home is connected to the city water system.

To disconnect the motor home from the city water supply, close the valve and remove the hose from the city water supply. Disconnect the hose from the city water connection, drain it, and store the hose in the water compartment of the motor home.

## Filling the Freshwater Tank

The freshwater tank is normally filled from the city water connection. The city-water valve (see Figure 11-8) located in sanitation compartment near the water connection determines whether the city water is going through the motor-home water system or into the freshwater tank. Since there is not an automatic shut-off when filling the freshwater tank, check the level from the monitor panel while filling the freshwater tank on the motor home.

The excess water will be vented from an overflow in vent pipe onto the ground when the capacity of that tank has been reached. This pipe is installed in the freshwater tank to prevent possible tank rupture from inadvertent overfilling.

All of the water should be drained from the freshwater system when the motor home is not in use for an extended period of time.

# **Sanitizing**

To assure complete disinfecting of the freshwater system, it is recommended that the following procedure be performed on a new system, on one that has not been used for an extended length of time, or one that may have become contaminated. This procedure is also recommended before long periods of storage, such as during the winter months:

- 1. Drain the freshwater tank by opening the drain valves. There is one valve for each water tank. All of the faucets should be in the closed or "off" position.
- 2. Prepare a chlorine solution using one gallon of water and one-half cup of chlorine bleach (5% sodium-hypochlorite solution). Prepare enough of the chlorine solution to administer one gallon of solution for every 15 gallons of tank capacity. For sanitizing this tank, prepare 4½ gallons of the chlorine solution. This mixture puts a 50 ppm (parts per million) residual chlorine concentration in the water system that will act as a quick-kill dosage for harmful bacteria, viruses, and slime-forming organisms. Concentrations greater than 50 ppm may damage the water lines and/or the tank.
- 3. Once the freshwater tank is empty, close the drain valves in the water tank.

- 4. Pump the chlorine solution into the tank by first placing the winterizing hose into the chlorine solution. Close the valve from the fresh water tank to the pump and open the valve from the solution to the pump. Turn the tank fill valve from "city water" to "tank fill" (Figure 11-9). Turn "on" the water pump until all of the solution is pumped into the freshwater tank.
- 5. Turn "off" the water pump. Then close the valve to the solution. Open the valve from the tank to the water pump. Fill the water tank with the city water tank fill (or by using the same method as was used to put the sanitizing solution into the tank).
- 6. Remove the water filter (located in the sanitation compartment outside the motor home) and install the bypass pipe to allow the sanitizing solution access to the faucet. Open each faucet, in turn, including the kitchen faucet, bath faucet, inside and outside showers, turning "on" both the hot and cold faucets and flushing the toilet until all of the air has been purged from the pipes and the water runs freely. The entire system will then be filled with the sanitizing solution.
- 7. Allow the 50 ppm disinfecting solution to stand in the system at least four hours.
- 8. Drain the system and flush it with freshwater. The water system needs to be flushed with water repeatedly, if necessary, until there is no chlorine taste or smell left in the system. To remove any excessive chlorine taste or odor that might remain, prepare a solution of one quart of vinegar to five gallons of water. "Rock" the tank containing the solution by moving the motor home forward and backward several times to clean the tank; then drain that tank and refill with clean water.

#### **Water Filter**

This motor home is equipped with a water filter (Figure 11-9) which must be removed before disinfecting the freshwater system. First remove the water filter and then install the by-pass pipe to allow the sanitizing solution access to the drink dispenser faucet. The water filter is located in the sanitation compartment on the outside of the motor home. The filter will remove chlorine, dirt, and other matter.

The filter will also eliminate most phenol (or similar) odors and tastes while delivering sparkling, taste-free water for drinking and cooking. The filter is not guaranteed to remove the tastes and odors of iron and sulfur. To remove these impurities, one would need to chlorinate the water. Replacement filters are available that will filter iron and sulfur.



Figure 11-9. Water

Ask your dealer or RV supply center about purchasing an iron and sulfur filter, if such is desired.

If you are traveling in an area where the water has a high iron and sulfur content, then add one tablespoon of chlorine bleach to every 10 gallons of water in your tank-this will precipitate the iron or sulfur so that the filter can remove those impurities. If you are at a site where the unit is connected to a city water supply, you will not be able to chlorinate the system because the water flows straight to your faucets and not through the freshwater tank.

Filters should be changed every 6-12 months depending on the quality and quantity of water that is used in your motor home.

#### Freshwater Lines

Vibration and flexing encountered when the motor home is traveling can cause pipes and fittings



Figure 11-10. Water System Plumbing Manifold

to become loose. Check all of the plumbing connections for leaks at least on an annual basis. If the water pump runs when all faucets are turned "off," check for a possible leak. Be sure that the drain valves are closed.

If a leak is found, there is a water-system plumbing manifold (Figure 11-10) in an external compartment; this manifold permits selective turning "off" of various plumbing lines to identify and isolate the leak site(s).

If a leak is detected in a relatively non-essential site (e.g., dishwasher) while on a trip, that site can be valved "off" until it is convenient to have it fixed later.

Connections at the kitchen and bathroom faucets normally seal by hand-tightening them and then making an additional half-turn with a wrench. If a fitting leak persists, disconnect it completely and visually inspect it for mineral deposits or foreign material stuck on the sealing surfaces. Clean the surfaces thoroughly and reinstall the fitting.

Take the motor home to an authorized Tiffin Motorhomes service center for additional repairs if the water system continues to leak. Follow the winterizing instructions given in Chapter 14 to reduce risk of leaks caused by cracks from freezing pipes. Left unchecked, freezing damage can be extensive and expensive.

#### **WASTEWATER SYSTEMS**

#### **General Information**

The waste drainage system was designed to provide adequate and safe storage and/or disposal of waste materials. All of the materials used in the fabrication of this system are tested by a nationally-recognized testing laboratory. The drainage system uses plastic piping and fittings connected to the sinks, toilet, and holding tanks. This plumbing permits the drainage of these fixtures to an outside termination.

The motor home should be reasonably level for best operation of both of the wastewater systems (there are two, separate wastewater systems). The gray-water system is for wastewater from the sinks and shower. The black-water system is for sewage waste from the toilet. Each wastewater tank has its own control valve and both drain through a common sewer-drain hose.

#### **Toilet**

The toilet (Figure 11-11) in your motor home is specifically designed for recreational-vehicle

service. The toilet operates with water from either the fresh water tank with the water pump "on" or the city water supply. Before using the toilet, add water to the bottom of the tank. Refer to the "BLACK WATER TANK" instructions elsewhere in this chapter. The toilet flushes waste directly into the black-water holding tank. The toilet uses high-velocity water injection to produce swirl effect in the bowl.

The greatest problem that causes stool solids to accumulate in the holding tank is lack of liquids. When using your toilet, it is wise to fill the toilet 3/4 full of water--this will help wash the solids away from directly below the toilet and to assure complete dumping of the holding tank.



Figure 11-11. Toilet

The toilet should be cleaned regularly for maximum sanitation and operational efficiency. Clean the toilet bowl with a mild bathroom cleaner. DO NOT USE CHLORINE OR CAUSTIC CHEMICALS, SUCH AS LAUNDRY BLEACH OR DRAIN-OPENING TYPES, AS THEY WILL DAMAGE THE SEALS IN THE TOILET AND DUMP VALVES. Refer to the toilet-manufacturer's owner's manual in your Zephyr's Owner's Information Package for complete instructions and a detailed troubleshooting guide.

Note: The 12 VDC power system must be "on" for the toilet to work properly; the electrical power is needed for the "flush" function.

## **P-Traps**

Each of the sink drains, the shower drain, and the washing-machine drain (if so equipped) has a water trap (i.e., the p-trap) to prevent holding-tank odors from entering the motor home. These traps must have water in them to trap odors. When the motor home is in motion, the water may splash out of the sink and shower drains.

When the motor home is stored, the water may evaporate from these traps allowing odors to enter the motor home. If this occurs, run water from the faucet into the drain, thus allowing water to fill the traps again. A good practice would be to run a little water into these drains on a monthly basis.

# **Black-Water Holding Tank**

The "black water" (i.e., sewage) holding tank is located directly beneath the toilet. Before using the toilet, you will need to treat the tank with water that is mixed with an odor-controlling chemical. These chemicals are readily available at any RV supply store or after-market retailer (e.g., <a href="https://www.camperschoice.com">www.camperschoice.com</a>). Be careful not to spill the chemicals on your hands, clothing, or the carpet because such may cause a permanent stain. Pull the toilet levers forward to allow the chemicals to mix with the toilet water. Continue pulling the toilet levers until a depth of at least one inch of solution is directly under the toilet. Release the levers and the waste tank is now ready for use.

### **Caution**

Use only approved RV odor-controlling chemicals in the holding tanks. Products containing ammonia and petroleum will damage the ABS plastic holding tanks and seals.

### **Gray-Water Holding Tank**

The gray-water holding tank is located in the underbelly of the motor home. It is primarily used for the drainage from the kitchen and bath sinks and the shower.

## Wastewater Disposal

Both of the holding tanks terminate in a valve arrangement that permits draining each tank separately or together (Figure 11-12). It is recommended to drain the black-water tank first before draining the gray-water tank. This procedure permits the water from the gray tank to wash the black-water residue from the drain lines and hose. The valves that open to release the water are called gate valves.

The blade that closed the opening in the sewer drainpipes is connected to the T-handle to release contents of the tank(s) when pulled. The sewer line must be securely capped during self-containment use to prevent leakage of waste materials onto the ground or pavement. Do not pull the holding tank gate valve "open" when the protective cap is installed on the pipe. Always drain the tank into an acceptable sewer inlet or dump station.

Whenever possible, drain both the holding tanks prior to traveling. The carrying capacity of your



Figure 11-12. Sanitation Compartment Containing Holding Tank Drains and Flexible Drain Hose

vehicle will be reduced if water (at 8.3 pounds/gallon) is left in the black or gray tanks.

The holding tanks should only be drained when they are at least <sup>3</sup>/<sub>4</sub> full. Doing this will provide a sufficient volume of water to allow the complete flushing of waste materials in the drain lines and hose. If the tanks are not <sup>3</sup>/<sub>4</sub> full, add enough water to allow for sufficient flushing.

To empty the wastewater tanks, connect the

adapter, supplied with your motor home, to the drain hose (Figure 11-13). If the adapter is lost or broken, another one can readily be purchased from any RV supply store. Once you have placed the adapter on the drain hose, it can remain there for the life of the hose. One end of the hose threads up through the hole in the bottom of the service compartment and the other end of the hose feeds into the sewer at the dump station.

Unscrew the cap from the drain. Connect the hose, with the adapter in place, to the drain fitting. Open the gate valve completely by pulling on the T-handle. The tank will start to drain as soon as

the T-handle is pulled. After you have drained the black-water tank, immediately drain the gray-water tank. This procedure helps to flush the black water from the sewage hose.

When both of the tanks are empty, flush them with a freshwater rinse before you close the valves. The gray tanks are easily flushed by pouring a couple of gallons of water into a sink drain. The drain outlet is engineered for quick release



Figure 11-13. Sewer Hose and Drain Connections

of the drain hose adapter. Always close the gate valves and secure the end cap to prevent leakage while the vehicle is in transit.

After draining the black-water tank, it is recommended to add a holding-tank deodorant to help control the odor and break down the solids. Follow the instructions given on the holding-tank deodorant package.

When using dump stations for draining the holding tanks, keep other travelers in mind. Please practice good housekeeping! Leave the dump stations in good order. Above all, <u>do not pollute</u>!

## Sewer Connection and Camping

When camping at parks with sewer connections, it is important to keep the black-water, holding-tank gate valve closed at all times, except when dumping. The gray tank can be kept open while hooked to a sewer connection, but again, the black-water tank must be kept closed. This is done so that an ample quantity of liquid remains in the black-water tank to provide a smooth flow through the gate and drain valves when dumping.

### **Caution**

The gray tank valve must be in the "open" position when operating the optional washing machine.

Sufficient liquid in the black-water tank causes a swirling action that should take any accumulated solid wastes with it. Accumulation of solid wastes in the black-water tank can be avoided by keeping the gate valve closed when connected to the sewer connection. If the valve is open, solid wastes may accumulate in the tank which may eventually result in costly repairs.

#### **No-Fuss Flush**

This motor home may be equipped with a flushing system for the black-water holding tank. When draining your sewer tank, attach a water hose to the sewer spray connection. After the tank is drained, leave the gate valve "open" and open the water valve to allow water to spray inside the black-water tank; this will clean the inside of the tank of any debris that may be left inside the tank. After this is done, disconnect the freshwater hose and close the gate valve.

## **Caution**

Be sure the gate valve is "open" when flushing the tank. Do not use the same hose for the No Fuss Flush that is used for filling the fresh water tank.

### **Exterior Shower**

Your Zephyr has an exterior shower (Figure 11-14, left-hand side) for your use and convenience outside. That exterior shower is located in the sanitation service compartment, which is located on

the driver's side of the motor home. The exterior shower feature allows you to do such things as rinse off sand or grass, muddy shoes, or bathe

yourself outside of your motor home.



Figure 11-15. Light in External Compartment

The faucet operates just as it would in your kitchen or bathroom. In addition to the shower itself, there is also a soap conveniently dispenser situated in that same compartment and a light (Figure 11-15) to permit low-light under use conditions.



Figure 11-14. Exterior Shower in Outside Compartment



# **Construction Features**

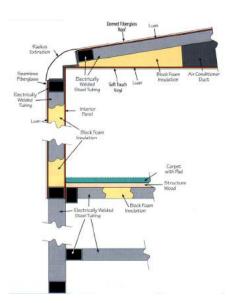
#### **Construction Notes**

Your Zephyr manufactured by Tiffin Motorhomes is constructed of the finest materials available by well experienced craftsmen at the Tiffin Motorhomes manufacturing facilities in Red Bay, AL. Every care and concern have been taken throughout the total manufacturing process to assure you of the finest motor home available in the marketplace today. To give you a better appreciation of the features of the Zephyr motor home, some of its construction features are now presented.

The Zephyr is built on a Spartan chassis powered by a Cummins or Caterpillar diesel engine. The floor decking is constructed of ½" OSB board to provide desired rigidity and firmness in the floor of the motor home. The floor is insulated with block foam to provide both thermal insulation and sound deadening to keep road-surface noises from unduly entering the motor home. The motor-home roof is also insulated with block foam to provide an adequate barrier to heat loss or gain through the roof.

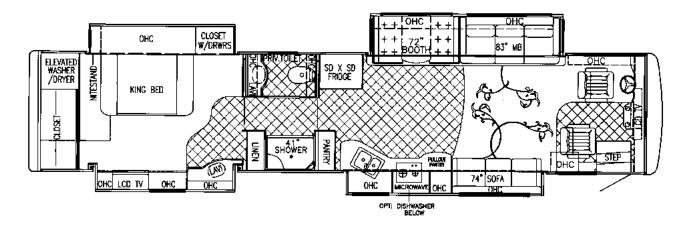
In the Zephyr, each sidewall is manufactured to provide essential strength and durability and is also insulated to assure the comfort of the enclosed spaces. Sidewalls are constructed of aluminum or steel framing, insulated with 1½"-thick block foam insulation.

Framing and insulation are laminated between interior décor board and gelcoat fiberglass on the exterior to provide superior strength and rigidity. The insulation is chosen to both provide a sound-deadening barrier from outside noises and to provide more effective thermal control of the enclosed cabin in the motor home, thus allowing greater efficiency of the heating and air-conditioning systems, depending on the environment sought.



## **Typical Floor Plan**

Although there are many variations of the floor plans for the Zephyr, a "typical" floor plan is presented to show the relative components of the Zephyr.



WINDOWS, AWNINGS, VENTS, & DOORS



# Windows, Awnings, Vents, & Doors

#### **Windows**

The windows (Figure 13-1) on the Zephyr are of the sliding type. These double-pane windows also provide additional thermal control (i.e., insulation) to maintain interior temperatures better. In the

double-pane windows, a "dead air" space (filled with a dry, inert gas) is sealed between the two panes of glass—this "dead air" space provides additional thermal insulation for the windows and prevents them from fogging internally. Additionally, there may be a reflective coating on the windows to reflect back a portion of the sunlight to reduce the heating of the motor-home interior and to reduce the effects of the sun's "bleaching" of interior fabrics (curtains, upholstery).

For both the driver's and the passenger's windows, additional sun shades are available to permit blockage of the sun's rays which may interfere with driving. These shades can be deployed, as needed, and then moved out of the way when no longer desired.



Figure 13-1. Typical Window

In the bedroom, one particular window will be marked with an "EXIT" label—this is an emergency



Figure 13-2. Emergency Exit Window

escape (Figure 13-2) to be used only when normal exits are blocked or inaccessible. To use this emergency escape, merely lift the red handles at the bottom of the window and push outwards to open the window. Should it be necessary to use this exit, please look for a secure footing when exiting so that no personal injury is sustained in the process. It is also prudent, when parking the motor home, to be aware of where this "emergency-exit" window will be situated so that it is not inadvertently blocked or impeded from its normal, intended

operation, should such become necessary.

# **Awnings**

Your Zephyr may be equipped with a power patio awning and controller (Figure 13-3). If so, use the following directions to operate the awning properly: NOTE: You may first have to program the key

fob which can remotely activate the awning; please consult the owner's manual for the power awning for directions on the programming process.

### **Extending the Awning:**

1. First, examine the area where the awning is to be deployed and make sure that there are no obstructions that may impede the opening of the awning.



Figure 13-3. Dometic Awning Control Box

#### WINDOWS, AWNINGS, VENTS, & DOORS

- 2. Make sure that the weather conditions warrant opening the awning; for example, the wind isn't too blustery or no major storm fronts are soon to be expected in the immediate area.
- 3. One can either use the control box (Figure 13-3) or the key fob (Figure 13-4) to deploy the awning. For the control box, press the rocker switch upwards to extend the awning; for the key fob, press the "extend" button on the key fob either action will cause the awning to deploy to its fully extended position. If there is a remote switch inside the motor home, one can activate the awning from inside the motor home by pressing the rocker switch upwards to the "extend" position.

NOTE: If one wishes to protect the awning automatically from possible windy conditions which may damage the awning, set the wind sensor switch on the console to the "on" (usually upper) position. To disable this function, set the wind sensor switch to the "off" (usually down) position.



Figure 13-4. Dometic Awning Key Fob Controller

## **Caution**

Since damage resulting from weather is not under warranty, anytime a heavy or prolonged rain or blustery winds are anticipated, it would be advisable to retract the awning. Similarly, if the awning is to be left unattended for any prolonged length of time, it would be prudent to retract that awning.

#### Retracting the Awning:

- 1. Make sure that nothing (e.g., nearby tree, patio torches) obstructs the intended movement of the awning.
- 2. One can either use the control box or the key fob to retract the awning (Figure 13-5). For the control box, press the rocker switch downwards to retract

the awning; for the key fob, press the "retract" button on the key fob—either action will cause the awning to retract to its fully closed position. If there is a remote switch inside the motor home, one can retract the awning from inside the motor home by pressing that rocker switch downwards to the "retract" position.

NOTE: If one wishes to protect the awning automatically from possible windy conditions which may damage the awning, set the wind sensor switch on the console to the



Figure 13-5. Awning (Fully Retracted)

"on" (usually upper) position. To disable this function, set the wind sensor switch to the "off" (usually down) position.

#### Emergency Retracting Procedure for the Awning:

If the automatic retracting of the awning isn't possible, one may manually close the awning using the following procedure:

- 1. Slide the pull strap (provided) into the utility slot of the Fabric, Roller Tube, Torsion Assembly (FRTA) [see the Weather Pro Power Awning Diagnostic Service Manual {Dometic Corporation} for illustration].
- 2. While one person holds the pull strap, remove the bolt in the top of the right top casting (see picture in the awning owner's manual for details). The FRTA will retract (i.e., "roll in") once the bolt is removed. Walk the awning to its retracted position (i.e., fully closed).
- 3. When the awning is fully retracted, replace the bolt to prevent the awning from accidentally opening during travel. NOTE: After this procedure has been performed, have the awning serviced by a Dometic Service Center or a qualified service technician before any further attempts are made to open the awning.

#### **Vents**

The kitchen has a 12 VDC Fantastic vent fan (Figure 13-6) installed to exhaust kitchen odors. For normal operation, the vent is controlled by a thermostat mounted on the

vent. Once the vent power switch is in the "on" position and the thermostat is set to a particular temperature, the vent fan will operate until the temperature set-point is reached; at which time the vent fan will automatically turn "off."

The vent fan should only be left in the "on" mode when the motor home is parked and in use.

If the motor home is to be unattended for long periods of time or is to be in storage, make sure that the vent fan is turned "off." Were the fan left



Figure 13-6. 12 VDC Vent Fan

"on," blustery winds or severe storms may prevent the vent from closing and, consequently, may permit leakage, with possible damage, into the motor home.

The bathroom also contains a 12 VDC vent fan which is controlled by an "on/off" switch mounted on the bathroom wall.

#### **Doors**

## **Caution**

Always secure the dead bolt lock while the motor home is in motion to prevent accidental opening of the entrance door.

The primary entrance door (Figure 13-7) to the motor home is a radius door having a key lock and a dead bolt for additional security. When the door is fully opened, the door hinge automatically holds the door in an "open" position. To close the door from this "open" position, either the inside or outside handle must be released to permit the door to move; then the door may be closed and then locked, if desired.



Figure 13-7. Front Door

There is also a screen door (Figure 13-8) associated with the entrance door; the screen door will permit increased air circulation when the entrance door is open. To enjoy this benefit, the screen door is operated independently of the entrance door.

However, when one wishes to close the screen door and the entrance door at the same time; the screen door latch must be fastened to the entrance door prior to closing the entrance door. Failure to do so will cause the screen door latch to be bent.



Figure 13-8. Front Door & Screen Door

# **Keyless Lock**



Figure 13-9. Keyless Lock and Lighted Hand Rail

The Zephyr may be equipped with a keyless lock which is essentially a numeric combination lock (Figure 13-9, lower left-hand side).

This type of lock for the motor home permits the owner to come and go without having to worry about whether the "house key" was with the owner or not. The keyless lock drastically reduces the inadvertent situation of being "locked out of one's home" while on the road.

As long as one remembers the appropriate combination (settable by the owner to permit optimal remembering of a preferred numerical combination—see Figure 13-10), one should never be "locked out" of the motor home under any

#### circumstances.

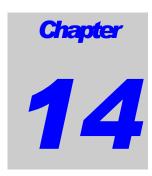
Complete directions for setting one's unique keyless lock combination can be had in the Owner's Information Package.



Figure 13-10. Detail of Keyless Lock

As a further aid for night-time access to the motor home, the hand rail (Figure 13-9, right side) by the front door is made of a transparent acrylic which is lighted at night.

This "night light" hand rail permits the motor home owner easy and safe access to the motor home by providing a firm, easily seen handhold whenever one is entering or exiting.



# **Routine Maintenance**

### **EXTERIOR CARE**

# **Important**

Damage caused by improperly performed maintenance or inadequate maintenance is not covered by your Tiffin Motorhomes Limited Warranty.

# **Washing**

The exterior (Figure 14-1) of your new motor home is made of pre-finished fiberglass. Frequent washings and thorough cleanings are required to prevent damage to the motor-home finish after exposure caused by damaging salts, calcium chloride, road tar, tree sap, insects, and other foreign material. Damage caused by exposure to these items is not covered by your warranty agreement.

Never wash the motor home in direct sunlight, while the motor home is hot, or with hot water. accumulation of mud and dirt under the body can cause damaging rust on steel parts. Corrosive materials, such as those used for ice and snow removal and dust



Figure 14-1. Zephyr Exterior

control, also can accumulate on the underside of the motor home.

These accumulations, especially in vehicular areas where mud and other foreign materials could collect, should be removed by flushing those areas (e.g., the underside) of the motor The chance of corrosion can be minimized with frequent home regularly with water. washings of the motor home.

When washing the motor home, make certain that the undercarriage and the wheel wells are thoroughly cleaned, as well as the exterior of the motor home. Do not use strong soaps or detergents for washing the motor home. Always use a mild soap in warm water, a commercially-prepared product for automotive finishes, or your local car wash to wash your motor home properly.

Be careful when using any pressurized washer to avoid loosening any exterior decals or sealants and the like. After washing, carefully inspect the caulking around the window frames and vents and any other joints to see if any seal separations have occurred. Should any re-

caulking be necessary, it is relatively simple and is considered to be routine maintenance which is the responsibility of the owner.

# **Important**

Never use a strong solvent, such as lacquer thinner or harsh abrasives, on any of the exterior painted surfaces.

# **Waxing**

The exterior finish will require a routine waxing. When water will not bead and roll off a freshly washed motor home, a new coat of wax is needed. Wax not only improves the appearance of the motor home, but also protects the finish against oxidation and corrosive materials.

The recommended type of wax is one that is compatible with painted and gel-coated fiberglass finishes and contains an UV (ultra-violet) inhibitor. Buffing with a polishing compound will improve a dull or discolored finish.

# **Important**

When using a polishing compound that does not contain a wax preservative, reapplying a coat of hard wax after polishing is recommended.

### **Seals**

The seals (Figure 14-2) around the doors, windows, vents, slide-out trim, and external seams

should be checked at least semi-annually. Additionally, the roof seams should be inspected for cracking or peeling annually. If deterioration is noted during a routine-maintenance inspection, reseal the seams or seals with an approved sealant to prevent leaks.

Your Tiffin Motorhomes dealer can perform the resealing inspections and subsequent work, if any, for you. It is recommended that a Tiffin Motorhomes authorized service center perform these inspections periodically and perform necessary resealing when necessary.



Figure 14-2. Typical Seals on

# **Proper Sealants for Application**

The following sealants are recommended for specific sealing applications, as noted in the table:

Recommended Sealants for Specific Sealing Applications						
SEALANT	APPLICATION					
Plas-T-Cote	Metal or fiberglass roof					
Surebond #SB-140	Rubber laminated to metal roof and ALL SKYLIGHTS					
Carlisle #502-LSW Self-Leveling Sealant	Rubber roof over wood base					
Silicone Sealant	To cover butyl and other sealants; not to be used as the main sealant					
Parbond	To seal across tops of windows and the like on exterior surfaces where silicone is not used					

# **Striping and Decals**

The striping and decals (Figures 14-3,4) on your motor home normally require very little

maintenance. Treat these as you would any painted surface on your motor home. Wash them with mild soap and warm water or any retail car soap.

Never wash the motor home in direct sunlight, while the motor home is hot, or with

hot water. Rinse very thoroughly to remove or



Figure 14-3. Exterior Detailing of Zephyr

Figure 14-4. Rear View of Zephyr

prevent any undue accumulation of any soap residues.

Use caution with high-pressure wash nozzles. Keep such nozzles at least 18 inches from the edge of the decals during any washing operations. If this is not followed, high-pressure water nozzles may cause the decals to loosen and subsequently to peel.

Test small sections of decals when using any type of cleaning solution.

# **Important**

Do not use solvents such as acetone, MEK, toluene, and the like on the decals. Any solvent including alcohol may soften and smear colors. Do not use lacquer thinner or paint thinner on decals. Do not overcoat the decals with clear paint. Do not allow gasoline or other fuels to come into prolonged contact with the decals. However, if this should occur, <u>immediately</u> flush the affected area with water.

### Alcoa Aluminum Wheel Care

The care and maintenance of your aluminum wheel products are simple and require no special material or products; simply follow the directions included in the Owner's Information Package for these aluminum wheels. Timely care and cleaning will maintain the appearance of these wheel products for many years.

# **Important**

Do not use harsh detergents, acids, or abrasives which may scratch or dull the surfaces. The applicator cloth, sponge, or soft-bristled brush should be non-metallic and non-abrasive.

# **Important**

Remember to check periodically the tightness of your wheel lug nuts.

### **Roof Care and Maintenance**

Proper care and maintenance of your motor home, including your roof, is important for sustained, trouble-free performance. Normal maintenance is simple and easy and does not require special materials. The roof of the motor home is fiberglass and can be cared for in the conventional manner. Keep the roof clean; one should clean the roof at least every three months.

# **Warning**

Use caution when working on the top of your motor home. The wet roof may be extremely slippery and, as such, a possible safety hazard.

### **Tire Pressure**

Correct tire inflation pressure is essential to maximizing the life of the tires (Figure 14-5) and assuring the safety of the vehicle and its occupants. Driving with tires that are not correctly inflated for the load of the motor home is dangerous and may cause premature wear, tire damage, and/or loss of control of the motor home.

An underinflated tire will build up excessive heat that may actually approach the vulcanization temperature of the rubber and lead to tread separation and/or disintegration of

the tire. Additionally, underinflated tires will also cause poor handling of the motor home, rapid and/or irregular tire wear, and an increase in rolling resistance of the motor home which, in turn, produces a decrease in fuel economy of operation.

An overinflated tire will reduce the tire's "footprint" (i.e., its actual contact with the road); thus, reducing the traction, braking capacity, and handling of the motor home. A tire that is



Figure 14-5. Rear Tires

overinflated for the load that it is carrying will also contribute to a harsh ride, uneven tire wear, and the tire itself will be more susceptible to impact damage.

Maintaining correct tire pressure for each loaded wheel position on the motor home is critically important and must be a part of regular vehicle maintenance.

### **Tire Maximum Load Rating**

Federal law requires that the maximum load rating be molded into the sidewall of the tire. If one looks at a tire sidewall, one may see some "typical" information, such as:

#### Max. Load Single 3640 Lbs at 85 psi cold

Max. Load Dual 3415 Lbs at 85 psi cold

The maximum load allowed for the size tire and load rating and the minimum cold air-inflation pressure needed to carry that stated maximum load are noted on the tire. Using less air pressure would reduce the load-carrying capacity of the tire. The amount of air pressure one needs depends on the weight of the fully loaded motor home. Consequently, one cannot determine the correct air-inflation pressure, unless one knows the actual weights of the motor home.

### Weighing the Motor Home

Earlier, in Chapter 1, the procedures for weighing the motor home were presented (see p. 1-7). These procedures provided the weighing of a "non-loaded" (i.e., not stocked with the possessions and provisions the user would normally have onboard for travel) motor home. Obviously, any additional weight stored onboard (inside and underneath) the motor home will contribute to the overall weight of the motor home.

If not stored uniformly throughout the motor home, additional weight of the possessions and provisions of the motor-home user will load each axle and each tire differently (front-to-rear and side-to-side distribution of that additional weight). Accordingly, it is necessary to weigh the motor home fully loaded as the user would have it for travel, including occupants. Moreover, it is necessary to weigh each tire position individually.

Overloading the motor home can produce problems with the tires, wheels, springs, brakes, drive train, and other motor home assemblies. In addition, an overloaded motor home uses more fuel, is more difficult to handle properly, and can lead to driver fatigue more quickly. In a worst-case condition, if any component should fail, this could result in loss of control of the motor home and subsequent damage.

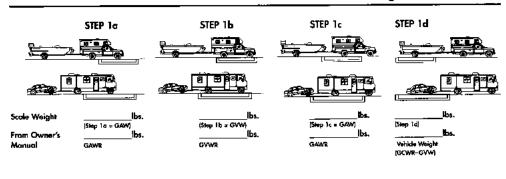
In certain states, the Highway Patrol routinely weighs motor homes to check for overloaded axle weights. Therefore, there are many good reasons for assuring that the motor home is properly loaded and not overloaded—this can be accomplished through a proper weighing of the fully loaded motor home.

One can find various places that have certified public scales where one's motor home can be weighed. For example, moving and storage company lots, farm suppliers with grain elevators, gravel pits, recycling companies, and large-scale commercial-truck stops are some of the possible locations for weighing the motor home.

One can also check the Yellow Pages of the telephone book for "scales – public" or "weighers" to determine other locations for weighing the motor home. A brief overview of the procedure for weighing the motor home is shown in Figure 14-6.

#### WEIGHING YOUR SINGLE AXLE RECREATIONAL VEHICLE

#### RV: To Obtain Individual Axle and Gross Vehicle Weights:



### To Obtain Individual Wheel Position Weights:

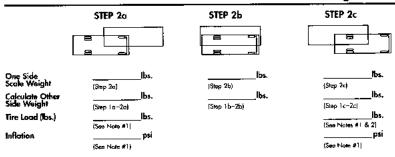


Figure 14-6. Procedure for Weighing the Motor Home (Each Tire Position Individually)

Note 1: From the tire manufacturer's load and inflation tables or the sidewall of the tires mounted on the motor home.

Note 2: If the motor home has duals, read dual capacity from the tire and multiply by 2 (two) to obtain dual-assembly load-carrying capacity.

More detailed information can be found in the manufacturer's literature (Figure 14-7) associated with the chassis and/or the tires provided with the motor home. For example, the following table

illustrates the inflation pressures for Michelin tires as a function of the loads per position for a specified speed of the motor home. In this manner, one can determine the appropriate inflation pressures for each of the tires on the motor home, as a function of the loads they are to carry on the trip(s) the motor home is to take.

Whenever there is a significant change in the loading regimen of the motor home, it

#### INFLATION PRESSURES FOR MICHELIN TIRES

		Inflation Pressures (PSI)											
Size/Model	Load	Loads Per Position (in lbs.) at Different Pressures											
Range		I Tires=Single (S) 2 Tires=Dual (D)											
7.50R-16 D XPS Rib (LRD	_	PSI	.	35	40	45	50	55	NÚ	65			
		Lhs	S	1620	1770	1930	2060	2190	2310	24-WF			
	LEKUI	Lns	Ti	2860	3150	1380	3630	3860	4080	42k0			
225/70R 19.5 Pilot XZA (I	F	P∸St		55	60)	65	70	75	. 80	85			
	(LRF)	1	ŝ	2475	2650	2835	3040	3220	3405	36-40			:
	ILEP?	Lbs	a	4760	5120	5510	5340	6 10	6500	6830			
225/70R (9.5 XRV (0	-	PSI		55	60	7.5	70	75	80	85	90	95	
	(ERF)		ŝ	2475	2615	2755	2895	3040	3195	3315	3450	3640	i
	(L.KF)	Lbs	ㅁ	4645	4910	5190	5440	5720	60000	6230	h490	6830	1
	F	PSI		65	70	75	80	8,5	8	95	i		
	(USF)	Lbs	S	1340	3.440	3540	34640	3740	3890	4050	i		Ι
	HQXF)		ㅁ	6230	6430	6630	6830	7030	7310	1720		!	T
245/70R 19.5 XXV	G	PS	П	65	70	75	60	85	90	95	100	105	ΙĖ
	(LRG)		8	3340	1440	3540	3640	3740	3890	4080	4190	4335	45
	41.8300	Lbs	D	6230	6430	6630	6B30	7030	7310	7720	2880	8150	His
235/80R 22 5 XRV		PSJ		75	RO .	85	90	95	300				
	(I.RG)		S	3494	1815	4035	4280	4545	4675	i			
			п	6790	7190	7630	8070	8555	8820				

Figure 14-7. Typical Inflation Pressures for Motor Home Tires

would be wise to recalculate the load weights of the tires to assure optimal use of the motor home.

### Frequency of Checking Tire Inflation Pressures

When one has determined the "correct" tire inflation pressures for each of the motor-home tires (as a function of the "fully loaded" condition, of course) and inflated the tires (Figure 14-8) under "cold" (i.e., tires haven't been driven for more than one mile) conditions; then the air pressures in the tires should be periodically checked to make sure that they retain their proper pressures. It is recommended that tire pressures be checked at least once a month (every two weeks would be



Figure 14-8. Rear Tires on Zephyr

better) and before any major trip. On long trips, the tires should be checked every "drive" morning. On short trips (a day or less), the tires should be checked before one departs on the trip and again before one returns home.

Check tire pressures when they are "cold"; that is, the tires haven't been driven at all or, at most, less than one mile before being measured. In this manner, the tire pressure has not been increased by the heating associated with both tire sidewall and tread flexure associated with traveling. If one must check tires that

are warm or hot, remember that they will necessarily read higher than normal. Do not "bleed" these tires down to the "cold pressure" readings, as they will probably then be underinflated when they are actually cool. Don't make any adjustments to tire pressures when the tires are warm or hot, if such can be avoided.

To make these tire-pressure measurements, it is recommended that one purchase a quality, truck-tire air gauge which has an angled dual head. This type of gauge allows one to check inflation pressures of both the inner dual wheel which has the valve stem pointing towards one and on the outer wheel which has the valve stem pointing away from one. Pressure-sealing valve caps should always be used to protect the valve stems and prevent air from escaping from the valve stems.

### Tire Wear, Balance, and Wheel Alignment

In addition to tire inflation considerations, the tires should also be periodically examined for other types of normal "wear and tear." If installed and maintained properly, all tires mounted on the motor home should wear in a smooth, even pattern. If the tires begin to show irregular wear patterns and the motor-home alignment is still correct, then sometimes just rotating the tires by changing wheel position and rotation of the tires will allow the tires to wear evenly. Check with

the chassis manufacturer (Freightliner) and its literature (in the Owner's Information Package) for particulars on maintaining proper wheel alignment. Tire rotation should include the spare tire in the rotation pattern and changing the direction of rotation of the tires. Tires can be rotated front-to-rear and side-to-side.

### **Tire Cleaning**

Proper cleaning of the tires will assure maximum years of service. A soft brush and the normal mild soap should be used to clean the tires. Use care in applying any tire "dressing" product as these contain petroleum derivatives, alcohol, or silicones which may cause deterioration of the rubber, possibly leading to cracking, and accelerate the aging process. In many instances it isn't the actual dressing itself, but the reaction of that product with the antioxidant in the tire. Heat can compound this problem also.

### **INTERIOR CARE**

# **Important**

The fading of upholstery, carpet, and other interior fabrics is generally caused by excessive sunlight. The drapes, blinds, or other shades should be kept closed when the vehicle is parked for an extended period of time to minimize the fading. Normal deterioration of the appearance of such items caused by wear and/or exposure to strong lighting is not covered by the Tiffin Motorhomes Limited Warranty.

## **Carpet**

A weekly routine of vacuuming the carpet and fabrics throughout the vehicle is recommended; the optional vacuum system has a central connection (Figure 14-9) within the



Figure 14-10. Vacuum Bag

motor home wherein a vacuum hose can be connected and the necessary vacuuming performed, as desired. Doing such will prevent an undue accumulation of dirt which can detract from the appearance of the carpeting and, thus, shorten its expected life. Remember to empty or replace vacuum bags (Figure 14-10) before they become overly full—this practice will assure that sufficient vacuuming



Figure 14-9. Vacuum Hose Coupling

capability is readily available to handle any and all cleaning situations that may arise. In carpet areas that receive the most sunlight, keeping the curtains closed

whenever possible will minimize fading. Also act quickly when anything is spilled or dropped onto the carpet to prevent or minimize staining. Included in the Tiffin Motorhomes Owner's Information Package is the carpet manufacturer's Carpet Care Guide. The Carpet Care Guide lists detailed information on cleaning soil areas and removing stains from the carpet installed in the motor home.

### **Fabrics**

The fabrics (Figure 14-11) used in this Tiffin motor home for the bedspread (Figure 14-12), draperies, headboard, and valances contain fire-retardant

additives that may be damaged by use of improper cleaning products. Cleaning instructions for these items are <u>DRY CLEAN ONLY</u>. Any water-based products are not recommended for cleaning the fabrics in your new vehicle. Most water-based, household-cleaning products are not formulated for use on these fabrics and may cause excessive shrinkage or fading. For best results, the fabrics in this motor home should be cleaned by a professional carpet/upholstery cleaner.



Figure 14-11. Furniture Fabrics



Figure 14-12. Bedroom Fabrics

Spills, spots, or stains should be treated as soon as possible to avoid permanent damage to the fabrics. If a spill occurs, blot the fluid with a dry towel; do not rub the spill as rubbing may cause the liquid to "set" in the fabric and cause a stain. When attempting to clean a spot or stain, always start from the outside and work inward to avoid spreading the stain further. Some stains or soils are extremely difficult or impossible to be removed completely. These stains should receive immediate, professional attention. Spills, spots, stains, or soiled areas are the responsibility of the owner and are not covered by

Tiffin Motorhomes Limited Warranty.

# Warning

When cleaning the upholstery and fabric of the motor home, do not use lacquer thinner, nail polish remover, laundry soaps, or bleach. Never use carbon tetrachloride or gasoline for cleaning purposes. These substances may cause damage to the materials being cleaned and most are highly flammable.

## **Walls and Ceiling**

The wall and ceiling coverings should be cleaned periodically to maintain a new appearance. Use a non-abrasive cleaner with a soft cloth on the walls. Do not use solvents of any kind, as those solvents may damage the surfaces being so cleaned.

### **Dashboard**

To keep the dashboard (Figure 14-13) in like-new condition, follow these guidelines:

#### DO:

- Dust and clean the dashboard with a soft, damp cloth or chamois, wiping the service gently.
- Use a mild detergent and lukewarm water.
- Dry the surface, after washing and rinsing, by blotting with a damp cloth or chamois.



Figure 14-13. Typical Dashboard

#### DO NOT:

- Use harsh chemicals that may damage the dashboard.
- Use any cloth containing grit or abrasive particles or kitchen-scouring compounds to clean or dust the dashboard.
- Subject the dashboard to hard, direct blows.
- Use boiling water, strong solvents, or other such materials to clean the dashboard, as they will soften the plastic.

### **Woodwork & Floors**

The wood cabinetry (Figure 14-14) should be cared for with furniture polish to sustain the natural beauty and luster of the wood. This procedure will also keep the cabinetry looking new, prevent the wood from drying, and reduce chances of accidental staining or aging.

Use area rugs and floor mats by the entrance door to trap dirt. Use soap and water to clean the (ceramic) flooring, begin by vacuuming the floor to remove loose dust and dirt. Then, damp mop the floor with a cleaning solution consisting of any standard cleaning solution available through retail-sales outlets (e.g., Wal-Mart, Kmart, Target) or grocery stores. The mop should be damp, but not dripping. Feel



Figure 14-14. Zephyr Kitchen

free to use soap-based cleaners, scouring powders, steel wool, abrasive cleaners, wax, or polish on the ceramic floor as this floor is impervious to these cleaning agents.

To remove stubborn spots like shoe polish, oil, tar, markers, scuffs, and the like; use a household solvent or nail-polish remover on those spots; then wipe those treated areas with a damp cloth.

To remove chocolate, grease, juice, or wine; use warm water and any off-the-shelf abrasive cleaner (cleansers and the like). To remove candle wax or chewing gum, carefully scrape off when the material has hardened. For further tips, please see the manufacturer's recommended information sheet in your Tiffin Motorhomes Owner's Information Package.

# **Countertops**

To care properly for the countertops (Figure 14-15) in your new motor home, always use a



Figure 14-15. Kitchen Countertop

heat pad or trivet to protect the surface from hot objects that may mar or damage the countertop surface. Hot pans and heat-producing appliances (such as electric skillets), when set directly on top of the countertop, can possibly mar the beauty and finish of the product.

Additionally, since any heat-producing appliances can also damage countertop seams, it is essential to check with Tiffin Motorhomes to identify seam locations to avoid them during subsequent use of the motor home. Although solid surfacing is repaired easily, certain steps should be

taken to protect it from any unnecessary harm or damage.

Be sure to use a cutting board, rather than cutting directly on the countertop surfaces. Although minor scratches and cuts can be repaired, a little care will assure that the countertop surfaces will continue looking new for years.

Avoid using harsh chemicals on the countertop. Wipe the countertop with a damp cloth to remove water spots. For most dirt and stains, wipe with a damp cloth and use soapy water or glass cleaners (e.g., Windex).

If a stain doesn't respond to soap and water, for a matte finish, apply an abrasive cleanser and buff it with a Scotch-Brite pad, using a circular motion. Use the same technique in the case of a cigarette burn. If the finish is a gloss finish, please contact the dealer for specific cleaning instructions.

Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover, or any stove and drain cleansers. If these chemicals should come into contact with the countertop surfaces, immediately wash off these chemicals, using appropriate safety measures to avoid injury.

In the event of subsequent staining or spotting, sand the affected surface lightly with fine sandpaper (400 grit or finer), then buff in a circular motion with a Scotch-Brite pad.

### **Accessories**

The light fixtures (Figure 14-16), bath accessories, and faucets can be cleaned by wiping with a soft, damp cloth. Washing with warm water will remove dry water spots. Do not use cleaners that contain harsh or abrasive chemicals. Alcohol or other similar solvents should never be used.



Figure 14-16. Typical Lighting Fixtures

### **Detectors**

The CO and LP detectors are self-contained and DO NOT require any maintenance other than normal cleaning and periodic testing. The smoke detector installed in the motor home is a nine-volt, battery-operated detector. The CO detector uses three AA batteries for its operation.

The batteries in the smoke and CO detectors need to be tested periodically and replaced when necessary (usually semiannually). When cleaning the case on any of the detectors, use a damp cloth or paper towel. Do not spray cleaners or wax directly into the case as this action may cause false alarms or hinder the normal operation of the detectors.

An inexpensive battery tester, available from any local electronics retailer, would be a good investment to make. This tester would allow checking of the batteries in the various alarms, any flashlights used in the motor home, and batteries in other appliances (e.g., portable radios, MP3 players, CD players, PDAs, and various electronic games) which may be in the motor home during travels.

### **Condensation**

# **Important**

Since surface condensation within the motor home cannot be controlled by the manufacturer, damage caused by condensation is not covered by the Tiffin Motorhomes Limited Warranty.

Damage may occur to your motor home if excessive condensation exists. Accumulation of condensation on surfaces within your motor home occurs when warm, moist air contacts a cool surface. It is most evident on the inside of windows, but this problem can be controlled by:

- 1. Slightly opening a window or roof vent to allow the moisture to escape from the motor home.
- 2. Using a small dehumidifier which is also effective in removing moisture from the air.

Condensation levels are highest during times when a person is cooking or taking a shower in the motor home, but these occasions are not the only times condensation is present. Walls and ceiling panels may become wet when the moisture accumulates on these surfaces. Tiffin Motorhomes does not recommend the use of any catalytic heaters because of resulting extensive condensation.

### **ROUTINE MAINTENANCE SCHEDULES**

# **Important**

Always follow the chassis maintenance guidelines found in the chassis manufacturer's owner's manual.

All routine maintenance is the responsibility of the owner and is not covered by the Tiffin Motorhomes Limited Warranty. Use the maintenance record found in Chapter 15 to record all performed maintenance as required.

Please note that any damage caused by improper or unperformed maintenance is not covered by the Tiffin Motorhomes Limited Warranty. Items supplied by other manufacturers may require specific individual maintenance not listed herein. Please refer to the manufacturers' suggested maintenance guidelines in the Owner's Information Package.

# **Important**

Cosmetic adjustments and alignments must be performed within the first three months from date of original purchase for warranty consideration. Thereafter, these items are considered routine maintenance.

# **Monthly**

- Check the water levels of the batteries.
- Visually inspect the fire extinguisher(s).

# **Every Three Months**

- Check LP gas lines for leaks with soap solution or leak detector.
- Clean the microwave hood exhaust fan filter and blades.
- Test smoke alarm, carbon monoxide detector, and LP gas detector.
- Check operation of windows, latches, and hinges.
- Clean the roof; clean the roof ducted air conditioner filter or filters.
- Clean and inspect door and window seals; reseal where necessary.
- Inspect and reseal around the tub and shower area where necessary.
- Lubricate the exterior door hinges and latches with a graphite (silicone) lubricant.
- Check, clean, and tighten battery cables and inspect batteries for proper fluid levels.

## **Every Six Months**

- Inspect any slide-out for proper seal. If realignment is necessary, please contact an authorized Tiffin Motorhomes Service Center.
- Inspect all exterior rubber seals and apply an UV inhibitor, such as 303 Protectant, as necessary.
- Change the battery in the smoke detector.
- Rotate tires as recommended by the tire manufacturer.

- Check all gas appliances for proper operation.
- Have the LP system inspected by a qualified technician.
- Lubricate the movable parts on the entrance step.
- Change the batteries in both the smoke detector and the CO detector.

# **Annually**

- Inspection of roof seams and joints should be performed by an authorized Tiffin Motorhomes Service Center. If resealing is necessary, it is the owner's responsibility and is not covered by the Tiffin Motorhomes Limited Warranty.
- Sanitize the fresh water system.
- Wax and buff all gel-coat surfaces on the vehicle as described previously in this chapter.

# **Winterizing**

To store your motor home for the winter months, it is necessary to winterize the water system (Figure 14-16) to help prevent freezing of this system. To

do this, follow these instructions:

1. Drain all the water from the water system including the holding tank(s), the hot water tank, and the water tank; also drain the water filter, if installed. For the holding tank(s), open the gate valve(s) to drain the tanks. (NOTE: This procedure is to be performed only at a wastewater pumping station to prevent dumping of contaminated water elsewhere). For the hot water tank, remove the outside cover and then remove the drain plug. When this tank is drained, replace the drain plug and then replace the cover. For the water tank, open the green-handled valve to drain the tank; then close the green-handled valve.



Figure 14-16. Winterizing the Water System

If an *optional* water filter is installed, remove the filter cartridge and store it in a clean environment (e.g., resealable plastic bag); empty any excess water from the filter housing and replace the housing.

2. Disconnect the inlet connection to the water pump [in the sanitation compartment under the motor home, see Figure 14-12]. Attach the supplied, vinyl hose (via the plastic coupling on the hose) to the inlet connection and hand-tighten that connection; do not over-tighten.

- 3. Place the other end of the hose into a gallon of freshwater system antifreeze (one can refer to the local Tiffin Motorhomes dealer or representative for the freshwater antifreeze formulation for your specific area). NOTE: <u>Do not use</u> automotive antifreeze; use only antifreeze approved for RV applications; otherwise, damage to the systems being protected may result.
- 4. Turn "on" the water pump to start the flow of antifreeze. Turn "on" each faucet, one at a time, and allow pure antifreeze to run through that piping. Let about one cup drop into the drains to protect the traps.
- 5. When all the antifreeze is withdrawn from the bottle, disconnect the clear vinyl hose from the water-pump inlet connection and reconnect the inlet line to the water pump. (This may require more than one gallon of antifreeze).
- 6. When the winterizing process is completed, turn the water pump "off" and then reconnect the water line. Store the vinyl hose for future use.
- 7. Open the water supply valve that controls flow from the pump to the tank to help prevent freezing on that water line.

Note: Remember, the motor home also has an exterior shower; therefore, this system must be winterized, as well.

If the motor home is equipped with an optional ice maker and/or an optional washer/dryer, the following additional steps should be taken:

### Washer/Dryer (optional)

- 1. With the washer/dryer power in the "off" position, put ½ quart of R.V.-type antifreeze in the drum; then close the door.
- 2. Turn the Program Selector knob to "Spin." Then turn the power "on" and let the machine go through the spin cycle for one or two minutes.
- 3. Turn the power "off" and then unplug the washer/dryer or disconnect the power cord.
- 4. Shut off both water faucets and then disconnect the water-inlet hoses from the faucets and drain them. This completes the process.

### Alternative Washer/Dryer Winterization through the Freshwater System

- 1. If one is currently pumping antifreeze through the freshwater system, follow these steps to winterize the washer/dryer:
- 2. With the washer/dryer power "off," turn the Wash Temperature knob to "Warm."
- 3. Turn the Program Selector knob to "Regular Wash" (located in the "Cotton Heavy Duty" section of the knob). Then turn the power "on."
- 4. When you see antifreeze in the drum, turn the power "off." Then advance the Program Selector knob to "Spin."
- 5. Turn the power "on" and allow the drum to spin for about 30 seconds.
- 6. Turn the power "off." This completes the process.

Depending on whether your particular motor home has a Dometic refrigerator with an *optional* ice maker or not, there are some steps to be taken in winterizing the *optional* ice maker associated with that refrigerator. For the *optional* ice maker, the proper steps to be taken are these:

### Dometic Refrigerator Ice Maker (optional)

- 1. Shut off the water supply to the ice maker.
- 2. Place a shallow pan under the water solenoid valve.
- 3. Remove the inlet fitting to the ice-maker water solenoid valve. Then drain the water from the supply line.
- 4. Remove the plastic nut and water line from the outlet side of the water solenoid valve. Then drain the water from that line. **Note**: Do not lose the metal insert from the plastic water line. One recommended way to secure this insert is to place it into a "zip lock" bag, seal the bag, punch a small hole through the top of the bag above the zip-lock, insert any type of "twist-tie" (i.e., paper-coated, flexible metal wire) fastener through the hole, and then secure that bag to the outlet line for safekeeping.

- 5. Connect a source of compressed air (up to 20 psig, maximum) onto the inlet fitting of the water solenoid valve. Apply AC power to the solenoid valve for forcing the icemaker mold assembly through several harvest cycles.
- 6. Remove the plastic cover from the mold assembly. The bail arm must be in the "down" (or "on") position.
- 7. Start the harvest cycle with a flat-blade screwdriver inserted into the center of the small gear.
- 8. Turn the gear counterclockwise (CCW), when the hold switch closes, the mold assembly will continue to operate through the harvest cycle. During the water-fill sequence of the harvest cycle, the compressed air will blow out the water trapped in the solenoid valve.
- 9. Repeat the harvest cycle operation (i.e., steps 7 and 8) several times. Note: Damage to the solenoid valve can occur if the AC power is applied for more than 20 seconds.
- 10. Reconnect and tighten the lines on the water solenoid valve. The metal insert must be installed in the plastic water line going to the outlet side of the water solenoid. Leave the water supply turned "off" until temperatures are above 0 °F (-18 °C).
- 11. Dry out the ice-maker mold assembly with a soft cloth. Place the bail arm in the "up" ("off") position.

# **De-Winterizing**

- 1. To <u>de-winterize</u> your motor home, open both of the low-point drains to allow the antifreeze solution to drain from the water system.
- 2. Next, close the low-point drains and connect your motor home to the city water system. Put water in the freshwater tank and pump at least one gallon through the water pump to remove the antifreeze from the water pump. Keep the water heater supply valve closed and the water heater bypass valves open. The supply valve for the freshwater tank from the pump must remain closed.
- 3. As in winterizing, open the kitchen faucet, bath faucet, inside and outside showers, turning "on" both the hot- and the cold-water valves and flushing the toilet until the antifreeze solution is flushed out of the system and the water flow is clear.

- 4. Once the system has been flushed, open the water heater supply valve and close the water heater bypass valve. Open the freshwater tank supply valve from the pump and the icemaker valve.
- 5. Reinstall the optional water filter.
- 6. Be sure to close the fresh water tank drain valves to allow the tank to fill.

### Washer/Dryer (Optional)

- 1. Flush the water pipes.
- 2. Reconnect the water inlet hoses to the corresponding hot and cold faucets; then turn "on" both water faucets.
- 3. Plug in the washer/dryer and /or reconnect the power.
- 4. Run the washer through the "Express" cycle with ½ tablespoon of powder detergent (or liquid equivalent) to clean out the antifreeze. This completes the process.



# **Maintenance & Data Charts**

### MAINTENANCE & DATA CHARTS

### **RV Owner's Data Sheet**

Please enter the following information in the table for your future use:

Zephyr: Year:	Model #:	Serial #:	
Appliance	Brand	Model Number	Serial Number
Refrigerator			
Washer / Dryer (optional)			
Water Heater			
Microwave			
Inverter			
Television, Front			
Back-Up Monitor, Rear			
AM/FM/CD Stereo			
DVD Entertainment Center			
Air Conditioner			
Generator			
			-

Reproduction Master - Copy this sheet and use copy to maintain your maintenance records. You may wish to keep the completed sheets in a three-ring binder for your permanent record.

### MAINTENANCE & DATA CHARTS

## **RV Owner's Maintenance Record**

Please enter the following information in the table for your future use:

Zephyr: Ye	ear: Model #:	Serial #:	
Date / Mileage	Service Work Performed	Performed by	Cost (\$)

Reproduction Master – Copy this sheet and use copy to maintain your maintenance records. You may wish to keep the completed sheets in a three-ring binder for your permanent record.